



DHL Freight (Sweden) AB

Product manual

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Content

1 Release notes.....	6
1.1 Release notes version 5.3.....	6
2 Purpose of this document.....	8
3 Versions of this document - dhldashboard.se	8
4 Scope	8
5 Description of products	9
5.1 DHL PAKET (102)	9
5.2 DHL PAKET EXPORT (112)	11
5.3 DHL EUROCONNECT (202).....	13
5.4 DHL SPECIAL (209)	15
5.5 DHL PALL (210).....	17
5.6 DHL STYCKE (211)	20
5.7 DHL PARTI (212).....	22
5.8 DHL NORDIC PALLET (230).....	24
5.9 DHL EUROCONNECT PLUS (232)	27
5.10 DHL EURAPID (233)	29
5.11 DHL SERVICE POINT B2C (103).....	31
5.12 DHL SERVICE POINT C2B (104).....	34
5.13 DHL PARCEL CONNECT (109)	36
5.14 DHL PARCEL RETURN CONNECT (107)	39
5.15 DHL HOME DELIVERY (401) (501).....	41
5.16 DHL HOME DELIVERY RETURN (402) (502)	44
6 Additional services / features	47
6.1 Book-in	47
6.2 Carrying help pickup	48
6.3 Carrying help to room of choice.....	49
6.4 Cash on delivery (C.O.D).....	50
6.5 Collection at terminal	52
6.6 Customs handling - Full service	53
6.7 Customs handling - Standard.....	54
6.8 Customs, customers own declaration	56
6.9 Customs, joint declaration	57
6.10 Dangerous goods.....	59
6.11 Dangerous goods, Limited quantity.....	61

6.12	Delivery at Construction site.....	62
6.13	Delivery monitoring - pickup.....	63
6.14	Delivery monitoring - arrived at DHL terminal	64
6.15	Delivery monitoring - out for delivery	65
6.16	Delivery monitoring - delivered	66
6.17	Delivery monitoring - collected by receiver	67
6.18	Delivery monitoring - not collected by receiver	68
6.19	Delivery with Id control	69
6.20	Delivery without Id control	70
6.21	Delivery without POD (Proof of Delivery).....	71
6.22	Doorstep delivery	72
6.23	EUR Pallet exchange	73
6.24	Evening delivery	74
6.25	Evening delivery zone B	75
6.26	Evening delivery zone C	76
6.27	Evening delivery zone D	77
6.28	Evening delivery zone E	78
6.29	Fixed delivery day.....	79
6.30	Freight subsidy	81
6.31	Green Freight	82
6.32	Hardcopy POD (Proof of Delivery).....	83
6.33	Indoor delivery	84
6.34	Installation	85
6.35	Installation advanced	86
6.36	Insurance.....	87
6.37	Insurance high value	88
6.38	M20	89
6.39	M40	90
6.40	M60	91
6.41	Non stackable.....	92
6.42	Notification.....	93
6.43	Notification by letter	94
6.44	On-line appointment booking	95
6.45	Packaging removal.....	96
6.46	Pre-advice by driver.....	97
6.47	Priority service G7.....	98
6.48	Priority service G10.....	99

6.49 Priority service G12.....	100
6.50 Removal of replaced goods	101
6.51 Tail lift loading.....	102
6.52 Tail lift unloading	103
6.53 Thermo cold	104
6.54 Thermo warm.....	105
6.55 Time definite loading	106
6.56 Time definite unloading.....	108
6.57 Weekend delivery	110
7 Customs	111
7.1 The parts of Customs.....	111
7.2 Contents of declaration	111
7.3 Id and trace of declaration	111
7.4 Countries and regions affected	111
7.5 Feature code (routing barcode) on label.....	111
7.6 Services provided by DHL Freight	112
7.6.1 Customs handling - Overall instruction (for applications)	112
7.6.2 Customs handling - Standard.....	112
7.6.3 Customs handling - Full service.....	112
7.6.4 Customs, joint declaration	112
7.6.5 Customs, customers own declaration	112
8 Shipment- and package identifiers	113
8.1 Calculation of check digit for License plate (SSCC GS1-128)	113
8.2 Calculation of check digit for Swedish shipment Id.....	113
9 Transportation documents	114
9.1 Domestic waybill.....	114
9.2 CMR - Convention relative au contrat de transport international de marchandise par route	114
9.3 End-of-day manifest / Shipment list	114
9.4 Label	114
9.4.1 Label layout and content.....	115
9.4.2 Description of fields on label.....	116
9.4.3 Rules for barcodes	127
10 Appendices.....	128
10.1 Appendix A - DHL EUROCONNECT (202) min and max weight & dimensions	128
10.2 Appendix B - DHL PARCEL CONNECT (109) min and max weight & dimensions	129

10.2.1 Appendix B.2 - DHL PARCEL CONNECT (109) max weight & dimensions - Simplified	131
10.2.2 Appendix B.3 - DHL PARCEL CONNECT (109) addressing and delivery options	132
10.3 Appendix C - DHL PARCEL CONNECT (109) pre-alert methods.....	134
10.4 Appendix D - Phone number validation	136
10.5 Appendix E - How to use references	137
10.6 Appendix F - Country codes and names + countries per product	138
10.7 Appendix G - Add. services combination matrix for product DHL SPECIAL (209).....	140
10.8 Appendix H - Overview additional services per product	142
10.9 Appendix I - Additional services definitions (Eng + Swe).....	145
10.9.1 Additional services in English sort order.....	145
10.9.2 Tillval i svensk sorteringsordning.....	147
10.10 Appendix J - Summary of 'Codes on label' & 'Code in EDI message' for all additional services.....	149
10.11 Appendix K - DHL HOME DELIVERY RETURN (402) (502) information label	159
10.11.1 Package symbols for return information labels	159
10.11.2 Return information label for product 402	160
10.11.3 Return information label for product 502	161
10.12 Appendix L - Example of End-of-day manifest / Shipment list	162
10.13 Appendix M - API overview.....	163
10.13.1 Location Finder API	163
10.13.2 ServicePointLocator API.....	165
10.13.3 Other APIs	167
11 Version history.....	169

1 Release notes

1.1 *Release notes version 5.3*

Chapter(s)	Comments
5.10 6.xx	DHL EURAPID (233) <ul style="list-style-type: none">▪ Countries BG, HR and RO are added as valid countries.▪ Please notice that additional services that are allowed for product 233 are also updated with these countries. Please also notice that countries LI and LU, that were added to the product in manual version 4.9, are now also added on relevant additional services (this was missed earlier).
5.14	PARCEL RETURN CONNECT (107) <ul style="list-style-type: none">▪ GB added as valid country.▪ Please notice that additional services that are allowed for product 107 are also updated with country GB.
6.10	Dangerous goods <ul style="list-style-type: none">▪ Section 'Related fields' updated. In column 'Shipm.instr' the following changes are made: Packing group (I, II or III) changed from M to O. Gross weight changed from O to M. Net quantity (weight/volume) changed from M to O. Package code changed from M to O.▪ Section 'Instructions' updated with new e-mail address dhlfreight.int.se@dhl.com.
6.22	Doorstep delivery <ul style="list-style-type: none">▪ Added comment that Access code have a maximum length of 20 characters.▪ Section 'API' updated. ServicePointLocator API to be used.
6.29	Fixed Delivery Day <ul style="list-style-type: none">▪ The Swedish definition updated to 'Beställd leveransdag (FDD)'.▪ Sections 'Service specific' and 'Text to display in user interface' updated. Weight limit increased from 1500 kg to 2500 kg.
6.48	Priority service G10 <ul style="list-style-type: none">▪ Product DHL EURAPID (233) is added as valid product for the service.▪ Section 'Valid countries' updated with countries according to product 233.
9.4.2	Label section 16 (for prod 107) <ul style="list-style-type: none">▪ For some countries a text is needed to inform the sender of the return package how to handle the hand over.

Chapter(s)	Comments
Appendix B Appendix B.3 Appendix C	DHL PARCEL CONNECT (109) <ul style="list-style-type: none">▪ Changes for country FR: Parcelshop addressing removed. Residential addressing is now the only possible selection for country FR.
Appendix F	Country codes and names + countries per product <ul style="list-style-type: none">▪ Updated with prod 233 for countries BG, HR and RO.
Appendix H	Overview additional services per product <ul style="list-style-type: none">▪ Additional service Priority service G10 added for product DHL EURAPID (233).
Appendix M 10.13.2	ServicePointLocator API <ul style="list-style-type: none">▪ Updated with info for field doorStepDeliveryAvailable.
	Tip: By clicking the text " Version " in the footer, you will get back here.

2 Purpose of this document

The purpose of this document is to describe features and attributes for road based products for DHL Freight (Sweden). There are different limitations when it comes to business segment (B2B or B2C), geographical coverage, min and max weight, dimensions etc. Different additional services can be selected depending on transport product.

3 Versions of this document - dhldashboard.se

There are no fixed release plans for this document. An updated version will be published when changes in product features are done or when products are added or removed.

The latest version can always be found at www.dhldashboard.se.

Here you can also find EDI specifications, API models and other relevant information.

4 Scope

This manual covers the information needed for booking information (pickup request), transport instruction (shipment information) and mandatory documents. For information exchange, please see separate documentation and EDI message specifications.

5 Description of products

5.1 DHL PAKET (102)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max actual weight (kg)	35,0	150,0
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm)	150,0 x 50,0 x 50,0	-
Max length + circumference (cm)	-	-
Max volume (cbm)	0,375	0,535
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	-	-

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	-	-	1

Instructions	
<ul style="list-style-type: none">Booking cancellation cannot be done electronically.	

Valid countries	
SE	

Parties

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

1	Consignor pays freight cost
3	Consignee pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)

DHL account number format

6 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

API

Service name	Used for
PostalCode API - Route	Domestic routing/linehaul code (on label)

EDI messages

Pickup request	Shipment information	Shipment information update
Yes	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.2 DHL PAKET EXPORT (112)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max actual weight (kg)	35,0	150,0
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm)	200,0 x 60,0 x 60,0	-
Max length + circumference (cm)	-	-
Max volume (cbm)	0,432	0,535
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	-	-

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	-	-	1

Product specific	
<ul style="list-style-type: none">Valid for shipments to Germany (DE): The routing code that is written on the label (destination coded routing information) must also be transmitted as a specific reference in shipment instruction EDI file (please see EDI specifications).	

Instructions	
<ul style="list-style-type: none">Display product name DHL PAKET in user interface.Documents needed to carry out the transport, such as customs documents, invoices etc must be sent by e-mail to secustomerserviceint@dhl.com.Booking cancellation cannot be done electronically.	

Valid countries

BE, DE, DK, EE, FI, LT, LU, LV, NL, NO

Excluded regions: Greenland & The Faroe Islands (DK), Åland Islands (FI), Aruba, Bonaire, Curacao, Saba, Sint Maarten & Sint Eustatius (NL), Svalbard & Jan Mayen (NO)

Parties

FP	-	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

023 Consignor pays freight cost and both export- and import customs clearance

DHL account number format

6 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

API

Service name	Used for
PostalCode API - Gateway	Domestic linehaul code for used gateway on label

EDI messages

Pickup request	Shipment information	Shipment information update
Yes	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.3 DHL EUROCONNECT (202)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	1	-	0

Product specific
<ul style="list-style-type: none"> This product can be used to and from Sweden. Minimum and maximum weight and dimensions varies, depending on destination country. Please see appendix. A piece is calculated as long goods if length is ≥ 300 cm. In this case package type LNG must be used. Partloaded groupage/Direct injection (spridning) is a way of bulking consignments together. Only valid within the Nordic region. There are two different technical possibilities: A) Send all shipments in one EDI file, with a dedicated EDI sender. B) Send the shipments in separate EDI files, with a dedicated EDI sender and put account number (used for consignor) as reference with qualifier ACL.

Instructions
<ul style="list-style-type: none"> Documents needed to carry out the transport, such as DGD/IMDG and customs documents, invoices etc must be sent by e-mail to secustomerserviceint@dhl.com. Booking cancellation cannot be done electronically.

Valid countries
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, SM, TR, UA

Excluded regions: Crimea/Sebastopol region - postal codes starting with 95-96-97-98-99 (UA)

Parties			
FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

001	Consignee pays freight cost and both export- and import customs clearance
002	Consignee pays freight cost and import customs clearance
022	Consignor pays freight cost and export customs clearance
023	Consignor pays freight cost and both export- and import customs clearance

DHL account number format

5-8 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes	-	Yes	Yes

CMR must be printed for shipments with Dangerous goods

Booking deadline

Export: 12:00 pickup day (day 0)

Export: 14:00 day before pickup (day -1) if chargeable weight \geq 1500 kg

Import: 14:00 day before pickup (day -1)

EDI messages

Pickup request	Shipment information	Shipment information update
-	Yes	Yes

[Back to Content](#)

[End of Chapter](#)

5.4 DHL SPECIAL (209)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max actual weight (kg)	-	-
Min dimensions, L x W x H (cm)	-	-
Max dimensions, L x W x H (cm)	1200 x 240 x 270	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	150,000
Max loading metres (ldm)	-	19,20
Max no. of pallet places (ppl)	-	48,0

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	2	1	0

Product specific	
• This product may only be used according to separate agreement, i.e. should not be possible to use for all customers.	• Maximum weight per piece and shipment is limited by the loading capacity of the truck and of the allowed maximum weight for the road.
• A piece is calculated as long goods in the same way as products 211 and 212.	• Available additional services can be found in Additional services / features chapter. Separate combination rules for this product can be found in appendix.

Instructions	
• Booking cancellation cannot be done electronically.	

Valid countries

SE

Parties

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN) DHL terminal (if Collection at terminal)
MR	-	ST	-

Payer codes

1	Consignor pays freight cost
3	Consignee pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)

DHL account number format

6 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes
Waybill is mandatory for shipments with Dangerous goods			

API

Service name	Used for
PostalCode API - Route	Domestic routing/linehaul code (on label)

EDI messages

Pickup request	Shipment information	Shipment information update
-	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.5 DHL PALL (210)

Product code																	
B2B									B2C (C2B)								
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
Full Pallet		
	Piece	Shipment
Max number of pieces	-	3
Min actual weight (kg)	1,0	-
Max actual weight (kg)	800,0	2400,0
Min dimensions, L x W x H (cm)	120 x 80 x 15	-
Max dimensions, L x W x H (cm)	120 x 80 x 220	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	-
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	1,0	3,0

Minimum and maximum weight and dimensions etc		
Half Pallet		
	Piece	Shipment
Max number of pieces	-	6
Min actual weight (kg)	1,0	-
Max actual weight (kg)	400,0	2400,0
Min dimensions, L x W x H (cm)	60 x 80 x 15	-
Max dimensions, L x W x H (cm)	60 x 80 x 150	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	-
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	0,5	3,0

Number of decimals

Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	-	-	1	0

Product specific

- Full Pallets and Half Pallets can be combined, as long as maximum shipment weight and number of pallet places are not exceeded.
- Total number of Full Pallets and Half Pallets should be printed on label. Please see separate chapter.

Instructions

- Booking cancellation cannot be done electronically.

Valid countries

SE

Parties

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

1	Consignor pays freight cost
3	Consignee pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)

DHL account number format

6 digits

Package types

701	Full Pallet
702	Half Pallet

Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

Waybill is mandatory for shipments with Dangerous goods

API

Service name	Used for
PostalCode API - Route	Domestic routing/linehaul code (on label)

EDI messages

Pickup request	Shipment information	Shipment information update
Yes	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.6 DHL STYCKE (211)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max actual weight (kg)	1000,0	2500,0
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm)	599 x 240 x 220 (<50 kg) 299 x 240 x 220 (\geq 50 kg)	-
Max length + circumference (cm)	-	-
Max volume (cbm)	3,571	8,928
Max loading metres (ldm)	0,51	1,28
Max no. of pallet places (ppl)	1,2	3,2

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	2	1	0

Product specific
<ul style="list-style-type: none">Default product for shipments >999,0 kg - DHL PARTI.If a shipment contains one or more pieces with height >220 cm it should be handled as a DHL PARTI (212) shipment, even if total weight is less than 1000,0 kg.A piece is calculated as long goods if length is 300 - 599 cm and weight is <50,0 kg.

Instructions
<ul style="list-style-type: none">Booking cancellation cannot be done electronically.

Valid countries
SE

Parties

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

1	Consignor pays freight cost
3	Consignee pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)

DHL account number format

6 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes
Waybill is mandatory for shipments with Dangerous goods			

API

Service name	Used for
PostalCode API - Route	Domestic routing/linehaul code (on label)

EDI messages

Pickup request	Shipment information	Shipment information update
Yes	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.7 DHL PARTI (212)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max actual weight (kg)	-	-
Min dimensions, L x W x H (cm)	-	-
Max dimensions, L x W x H (cm)	1200 x 240 x 270	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	150,000
Max loading metres (ldm)	-	19,2
Max no. of pallet places (ppl)	-	48,0

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	2	1	0

Product specific
<ul style="list-style-type: none"> Maximum weight per piece and shipment is limited by the loading capacity of the truck and of the allowed maximum weight for the road. A piece is calculated as long goods if length is ≥ 300 cm and weight is $\geq 50,0$ kg or if length is ≥ 600 cm. In pickup request EDI message the following information is mandatory for DHL PARTI (212) shipments: <ul style="list-style-type: none"> Complete name and address to physical pickup place. At least address, postal code and city to physical delivery place. Freight payer party including paying DHL account number.

Instructions
<ul style="list-style-type: none"> Booking cancellation cannot be done electronically.

Valid countries

SE

Parties

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

1	Consignor pays freight cost
3	Consignee pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)

DHL account number format

6 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes	Yes	-	-

API

Service name	Used for
PostalCode API - Route	Domestic routing/linehaul code (on label)

EDI messages

Pickup request	Shipment information	Shipment information update
Yes	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.8 DHL NORDIC PALLET (230)

Product code																	
B2B									B2C (C2B)								
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
Nordic Full Pallet (NFP)		
	Piece	Shipment
Max number of pieces	-	3
Min actual weight (kg)	-	-
Max actual weight (kg)	800,0	2400,0
Min dimensions, L x W x H (cm)	120 x 80 x 15	-
Max dimensions, L x W x H (cm)	120 x 80 x 200	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	-
Max loading metres (ldm)	0,4	1,2
Max no. of pallet places (ppl)	-	-

Minimum and maximum weight and dimensions etc		
Nordic Half Pallet (NHP)		
	Piece	Shipment
Max number of pieces	-	1
Min actual weight (kg)	-	-
Max actual weight (kg)	400,0	-
Min dimensions, L x W x H (cm)	60 x 80 x 15	-
Max dimensions, L x W x H (cm)	60 x 80 x 150	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	-
Max loading metres (ldm)	0,2	-
Max no. of pallet places (ppl)	-	-

Number of decimals

Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	-	1	-	0

Product specific

- Full pallets and half pallets may not be combined.
- This product may only be used according to separate agreement, i.e. should not be possible to use for all customers.

Instructions

- Documents needed to carry out the transport, such as DGD/IMDG and customs documents, invoices etc must be sent by e-mail to secustomerserviceint@dhl.com.

Valid countries

DK, EE, FI, LT, LV, NO

Parties

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pick up address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

022	Consignor pays freight cost and export customs clearance
023	Consignor pays freight cost and both export- and import customs clearance

DHL account number format

5-8 digits

Package types

NFP	Nordic Full Pallet
NHP	Nordic Half Pallet

Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

Booking deadline

12:00 pickup day (day 0)

EDI messages

Pickup request	Shipment information	Shipment information update
-	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.9 DHL EUROCONNECT PLUS (232)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max actual weight (kg)	800,0	1000,0
Min dimensions, L x W x H (cm)	-	-
Max dimensions, L x W x H (cm)	240 x 120 x 220	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	4,000
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	-	-

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	-	-	0

Instructions	
• Documents needed to carry out the transport, such as customs documents, invoices etc must be sent by e-mail to secustomerserviceint@dhl.com .	• Booking cancellation cannot be done electronically.

Valid countries	
AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SI, SK	

Parties			
FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes	
022	Consignor pays freight cost and export customs clearance
023	Consignor pays freight cost and both export- and import customs clearance

DHL account number format	
8 digits, starting with 848	

Package types	
Any package type can be used	

Documents			
Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

Booking deadline	
12:00 pickup day (day 0)	

EDI messages		
Pickup request	Shipment information	Shipment information update
-	Yes	-

Back to Content	End of Chapter
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5.10 DHL EURAPID (233)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max actual weight (kg)	1000,0	2500,0
Min dimensions, L x W x H (cm)	15 x 15 x 15	-
Max dimensions, L x W x H (cm)	240 x 120 x 220	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	7,575
Max loading metres (ldm)	-	1,25
Max no. of pallet places (ppl)	-	-

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	2	-	0

Product specific
<ul style="list-style-type: none">This product can be used to and from Sweden.Committed delivery day (CDD) in a separate field (on screen and in EDI). (In IFTMIN, date should be sent in Sg 8 DTM 2380 with qualifier 2005=2.)Committed delivery day (CDD) must be printed on label. Please see label section.Propose product DHL EUROCONNECT (202) if outside product definition for this product.

Instructions
<ul style="list-style-type: none">Documents needed to carry out the transport, such as customs documents, invoices etc must be sent by e-mail to secustomerserviceint@dhl.com.Booking cancellation cannot be done electronically.

Valid countries

AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LI, LT, LU, LV, NL, NO, PL, PT, RO, SE, SK

Parties

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

001	Consignee pays freight cost and both export- and import customs clearance
002	Consignee pays freight cost and import customs clearance
022	Consignor pays freight cost and export customs clearance
023	Consignor pays freight cost and both export- and import customs clearance

DHL account number format

5-8 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

API

Service name	Used for
PostalCode API - Gateway	Domestic linehaul code for used gateway on label
LTC Lead Time Calculator API	Postcode and country code validation Committed delivery day

EDI messages

Pickup request	Shipment information	Shipment information update
-	Yes	-

5.11 DHL SERVICE POINT B2C (103)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
Delivery to parcelshop (SERVICE POINT)		
	Piece	Shipment
Max number of pieces	-	1
Min actual weight (kg)	1,0	-
Max actual weight (kg)	20,0	-
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm)	Max length: 150,0	-
Max length + circumference (cm)	300,0	-
Max volume (cbm)	0,300	-
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	-	-

Minimum and maximum weight and dimensions etc		
Delivery to parcelstation (Swipbox)		
	Piece	Shipment
Max number of pieces	-	1
Min actual weight (kg)	1,0	-
Max actual weight (kg)	20,0	-
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm)	68,0 x 48,0 x 60,0	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	-
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	-	-

Number of decimals

Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	-	-	1

Product specific

- The delivery of the package can be carried out as follows:
 - Picked up by receiver at a parcelshop (SERVICE POINT).
 - Picked up by receiver at a parcelstation (Swipbox), accessed using a code.
- When the shipment is delivered a notification will be sent to the consignee. It is mandatory to select either sms or e-mail to notify the consignee (not valid if additional service Pre-advice by letter is selected). Both sms and e-mail can be used for notification on a single shipment.
- Maximum dimensions varies depending on delivery method. Please see tables above.
- To enable the receiver to return a package, a separate DHL SERVICE POINT C2B (104) shipment must be created.

Instructions

- Booking cancellation cannot be done electronically.

Valid countries

SE

Parties

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (SERVICE POINT) In API use party accessPoint
MR	-	ST	SERVICE POINT terminal id In API use id of accessPoint

Payer codes

1	Consignor pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)

DHL account number format

6 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

API

Service name	Used for
ServicePointLocator API	Closest service points including details. (Always search for ten closest service points to get the most accurate reply.) If additional service Cash on delivery (C.O.D) is selected, code 'SF054' should be sent in the parameter 'featureCodes'. In this case, only service points that can handle C.O.D are included in the response.
PostalCode API - Route	Domestic routing/linehaul code (on label)

EDI messages

Pickup request	Shipment information	Shipment information update
Yes	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.12 DHL SERVICE POINT C2B (104)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	1
Min actual weight (kg)	1,0	-
Max actual weight (kg)	20,0	-
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm)	Max length: 150,0	-
Max length + circumference (cm)	300,0	-
Max volume (cbm)	0,300	-
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	-	-

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	-	-	1

Valid countries	
SE	

Parties			
FP	-	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	-	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes	
3	Consignee pays freight cost

DHL account number format

6 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes (If wanted, labels can be printed by service point when package is handed over)	-	-	-

API

Service name	Used for
PostalCode API - Route	Domestic routing/linehaul code (on label)

EDI messages

Pickup request	Shipment information	Shipment information update
Yes	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.13 DHL PARCEL CONNECT (109)

Product code																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	-	-	-	1

Product specific
<ul style="list-style-type: none">Addressing can be made in two different ways depending on possibilities in delivery country:<ol style="list-style-type: none">Residential (home) addressing.Access point (parcelshop or parcelstation/box) addressing. Please notice that selected addressing and actual delivery method may not have to correspond. E.g. if residential addressing is the only possible option, the delivery may still be done to a parcelshop or parcelstation. In some cases the consumer (receiver) can choose to have the delivery made to an access point even if addressing is made to residential (home) address. This option is handled in the pre-advise message that is sent after arrival to the receiving country. Please see appendix.Minimum and maximum weight and dimensions varies depending on destination country and delivery method. Please see appendix.The receiver is notified via e-mail and/or a text message. Possible pre-alert method varies depending on destination country and delivery method. Please see appendix.To enable the receiver to return a package, a separate DHL PARCEL RETURN CONNECT (107) shipment must be created.The routing code that is written on the label (destination coded routing information) must also be transmitted as a specific reference in shipment instruction EDI file (please see EDI specifications).

Instructions
<ul style="list-style-type: none">Documents needed to carry out the transport, such as customs documents, invoices etc must be sent by e-mail to secustomerserviceint@dhl.com.Two copies of customs documents must also be attached on the outside of the package.Booking cancellation cannot be done electronically.

Valid countries

AT, BE, BG, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SI, SK

Excluded regions: Greenland & The Faroe Islands (DK), Canary Islands, Ceuta & Melilla (ES)

Aruba, Bonaire, Curacao, Saba, Sint Maarten & Sint Eustatius (NL), Svalbard & Jan Mayen (NO)

For FR: Delivery only to France mainland and Corsica - other regions excluded.

Parties

FP	-	BY	
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (parcelshop/station) In API use party accessPoint
MR	-	ST	Parcelshop/station id and type In API use id of accessPoint

Payer codes

022 Consignor pays freight cost and export customs clearance

023 Consignor pays freight cost and both export- and import customs clearance
(May only be used when additional service Customs, joint declaration is used)

DHL account number format

6 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

API

Service name	Used for
Location Finder	Closest parcelshops/parcelstations including details
PostalCode API - Gateway	Domestic linehaul code for used gateway on label

EDI messages

Pickup request	Shipment information	Shipment information update
Yes	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.14 DHL PARCEL RETURN CONNECT (107)

Product code																	
B2B								B2C (C2B)									
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Product specific															
<ul style="list-style-type: none"> The routing code that is written on the label (destination coded routing information) must also be transmitted as a specific reference in shipment instruction EDI file (please see EDI specifications). 															

Instructions															
<p>This product can only be used when a DHL PARCEL CONNECT (109) shipment is to be returned to the original sender. The following preparations has to be performed:</p> <ul style="list-style-type: none"> A separate shipment with product DHL PARCEL RETURN CONNECT (107) has to be created. This shipment should contain a unique domestic Swedish shipment number and a unique License plate. The consignee/delivery address does not have to be equal to the sender address in the corresponding DHL PARCEL CONNECT (109) shipment. A label has to be printed and sent to the original receiver, preferably bi-packed in the original package (i.e. the DHL PARCEL CONNECT (109) shipment). If the shipment is to be returned from/to a non-EU country, a return form/proforma invoice has to be provided for customs purposes, preferably bi-packed in the original package. The shipment instruction has to be sent to DHL as EDI file. The data is then stored in our system for 180 days. If the package is not returned, the information will be removed. 															
<p>Valid countries</p> <p>AT, BE, BG, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SI, SK Excluded regions: Greenland & The Faroe Islands (DK), Canary Islands, Ceuta & Melilla (ES) Åland Islands (FI), Aruba, Bonaire, Curacao, Saba, Sint Maarten & Sint Eustatius (NL), Svalbard & Jan Mayen (NO) For FR: Delivery only to France mainland and Corsica - other regions excluded.</p>															

Parties			
FP	-	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	-	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

001	Consignee pays freight cost and both export- and import customs clearance
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Documents

Label	Waybill	CMR	Shipment list
Yes	-	-	-

API

Service name	Used for
PostalCode API - Gateway	Domestic linehaul code for used gateway on label

EDI messages

Pickup request	Shipment information	Shipment information update
-	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.15 DHL HOME DELIVERY (401) (501)

Product codes																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max actual weight (kg)	800,0	2500,0
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm)	599 x 240 x 220 (<50 kg) 299 x 240 x 220 (≥50 kg)	-
Max length + circumference (cm)	-	-
Max volume (cbm)	3,571	8,928
Max loading metres (ldm)	0,51	1,28
Max no. of pallet places (ppl)	1,2	3,2

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	2	1	0

Product specific	
<ul style="list-style-type: none"> The product code depends on whether the delivery is made via DHL operated terminal (401) or external terminal (501) and additional services selected by customer. Label layout differs for 401 and 501. Phone number to consignee is mandatory. 	

Instructions	
<ul style="list-style-type: none"> Booking cancellation cannot be done electronically. 	

Valid countries	
SE	

Parties product 401			
FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	DHL terminal (if Collection at terminal)
MR	-	ST	-
Parties product 501			
FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (distributing terminal) In API use party accessPoint
MR	-	ST	Distributing terminal id In API use id of accessPoint
Payer codes			
1	Consignor pays freight cost		
4	Third party pays freight cost (account number must be sent in party FP)		
DHL account number format			
6 digits			
Package types			
Any package type can be used			
Documents			
Label	Waybill	CMR	Shipment list
Yes	-	-	Yes
API			
Service name	Used for		
HomeDeliveryLocator API	Available additional services Validate product (and get correct product code to use) DHL or external terminal details		
PostalCode API - Route	Domestic routing/linehaul code (on label)		

EDI messages

Pickup request	Shipment information	Shipment information update
Yes	Yes	-

[Back to Content](#)

[End of Chapter](#)

5.16 DHL HOME DELIVERY RETURN (402) (502)

Product codes																
B2B											B2C (C2B)					
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402
																502

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max actual weight (kg)	800,0	2500,0
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm)	599 x 240 x 220 (<50 kg) 299 x 240 x 220 (≥50 kg)	-
Max length + circumference (cm)	-	-
Max volume (cbm)	3,571	8,928
Max loading metres (ldm)	0,51	1,28
Max no. of pallet places (ppl)	1,2	3,2

Number of decimals				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	2	1	0

Product specific	
<ul style="list-style-type: none"> The product code depends on whether the return is handled via DHL operated terminal (402) or external terminal (502) and additional services selected by customer. Label layout differs for 402 and 502. A return shipment does not have to be connected to a DHL HOME DELIVERY (401) (501) shipment. Phone number to sender is mandatory. 	

Instructions	
<ul style="list-style-type: none"> A label has to be sent to the sender. 	

Valid countries

SE

Parties product 402

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	-	DP	Delivery address (if other than CN)
MR	-	ST	-

Parties product 502

FP	Freight payer	BY	-
CZ	Consignor Sender	CN	Consignee Receiver
PW	Pickup address (distributing terminal) In API use party accessPoint	DP	Delivery address (if other than CN)
MR	Distributing terminal id In API use id of accessPoint	ST	-

Payer codes

3	Consignee pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)

DHL account number format

6 digits

Package types

Any package type can be used

Documents

Label	Waybill	CMR	Shipment list
Yes (x 2)	-	-	-

For DHL HOME DELIVERY RETURN (402) (502) an additional label should be printed. This label is used for information to customer concerning how to handle return packages. It also serves as a receipt for the customer.

It is mandatory to print this label and provide to the person who is intended to send the return shipment. Please notice that there are slight differences in the layout and content of the labels depending on product, i.e. there are separate labels for products 402 and 502.

Please see appendix for layout and content.

API	
Service name	Used for
HomeDeliveryLocator API	Available additional services Validate product External terminal details
PostalCode API - Route	Domestic routing/linehaul code (on label)

EDI messages		
Pickup request	Shipment information	Shipment information update
-	Yes	-

[Back to Content](#)

[End of Chapter](#)

6 Additional services / features

Please see appendix for an overview of additional services per product. Combination rules for additional services for product DHL SPECIAL (209) can be found in separate appendix.

6.1 Book-in

Swedish	Manuell tidsslotsbokning
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Can not be combined with	
Fixed delivery day	Priority service G12
Service specific	
<ul style="list-style-type: none">May only be used according to separate agreement.The delivery window will be fixed for two hours.	
Valid countries	
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SI, SK, SM, TR, UA	
Validations	
<ul style="list-style-type: none">Consignee phone number must be entered.	
Text to display in user interface	
Ange telefonnummer där vi kan nå din mottagare.	
Codes on label	
Handling code	Routing barcode
BOI	-
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
-	49
Shipment instruction FRTCON	
49	

6.2 Carrying help pickup

Swedish	Utbärning från anvisad plats																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Valid countries																	
SE																	
API																	
HomeDeliveryLocator API																	
Codes on label																	
Handling code	Routing barcode																
UTA	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	39	39															

[Back to Content](#)

[End of Chapter](#)

6.3 Carrying help to room of choice

Swedish	Inbärning till anvisad plats	
Valid for highlighted products		
B2B	B2C (C2B)	
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502		
Can not be combined with		
Installation	Installation Advanced	M20, M40, M60
Valid countries		
SE		
API		
HomeDeliveryLocator API		
Codes on label		
Handling code	Routing barcode	
INA	-	
Code in EDI message		
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	38	38
Back to Content	End of Chapter	

6.4 Cash on delivery (C.O.D)

Swedish	Varuefterkrav
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Valid for highlighted products																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Can not be combined with		
Dangerous goods	Delivery with Id control	Delivery without POD
Doorstep delivery	Notification	Priority service G7, G10, G12
Can not be selected when payer code is 3 or 4.		

Valid countries	
SE	

Related fields		Booking	Shipm.instr
C.O.D amount	N..13 (no decimal)	-	M
C.O.D currency	AN3	-	M
BankGiro number or PlusGiro number	N..10	-	M
C.O.D reference	AN..35	-	O

API
For product DHL SERVICE POINT B2C (103): ServicePointLocator API must be used to check for service points that can handle C.O.D.

Validations
<ul style="list-style-type: none">Service can not be selected for deliveries to parcelstation (Swipbox).BankGiro or PlusGiro number should be checked using Modulus 10 control.SEK is only allowed currency for domestic Swedish shipments.Consignee phone number must be entered.

Text to display in user interface
Ange mobilnummer där vi kan nå din mottagare. Saknas mobilnummer ange fast telefonnummer.

Codes on label

Handling code	Routing barcode	
C.O.D	002	

Info on waybill

- Amount in field *Efterkrav, kr*
- BankGiro or PlusGiro number in field *Gironr*
- C.O.D reference in field *Efterkravreferens*

Code in EDI message

Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	13	13

[Back to Content](#)

[End of Chapter](#)

6.5 Collection at terminal

Swedish	Avhämtas DHL-terminal																														
Valid for highlighted products																															
B2B								B2C (C2B)																							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502														
Can not be combined with																															
Delivery without Id control	Delivery without POD						Indoor delivery																								
Notification (is included)	Pre-advice by driver						Priority service G7, G10, G12																								
Service specific																															
<ul style="list-style-type: none">DHL terminal details must be acquired from API and used as Delivery party.																															
Valid countries																															
SE																															
API																															
Terminal API																															
Validations																															
<ul style="list-style-type: none">Consignee phone number must be entered.																															
Text to display in user interface																															
Ange mobilnummer där vi kan nå din mottagare. Saknas mobilnummer ange fast telefonnummer.																															
Codes on label																															
Handling code	Routing barcode																														
AVH	-																														
Code in EDI message																															
Booking message IFTMBF	Shipment instruction IFTMIN						Shipment instruction FRTCON																								
-	30						30																								

6.6 ***Customs handling - Full service***

Swedish	Tullhantering - Full service																											
Valid for highlighted products																												
B2B								B2C (C2B)																				
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502																												
Can not be combined with																												
Customs handling - Standard			Customs, customers own declaration					Customs, joint declaration																				
Instructions																												
<ul style="list-style-type: none">Commercial invoice must be sent to DHL.Valid for product DHL PARCEL CONNECT (109): If VOEC (Norwegian VAT On E-Commerce) apply VOEC Id must be sent in EDI file and printed/written on package. If not already existing on package, it can be printed on label. Please see label section. In EDI file IFTMIN VOEC Id should be sent in Sg 3 RFF 1154 (1153=VOE). Also see EDI specifications.																												
Valid countries																												
CH, GE, GI, LI, MK, NO, RS, RU, SM, TR, UA and zones outside the EU tax area such as Åland Islands (FI 22) and Canary Islands.																												
Text to display in user interface																												
<ul style="list-style-type: none">Fakturakopia skall skickas till DHL Freight.																												
Codes on label																												
Handling code			Routing barcode																									
C			001																									
Code in EDI message																												
Booking message IFTMBF			Shipment instruction IFTMIN					Shipment instruction FRTCON																				
-			40					40																				

6.7 ***Customs handling - Standard***

Swedish	Tullhantering - Standard																																	
Valid for highlighted products																																		
B2B								B2C (C2B)																										
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502																	
Can not be combined with																																		
Customs handling - Full service	Customs, customers own declaration						Customs, joint declaration																											
Instructions																																		
<ul style="list-style-type: none"> Commercial invoice must be sent to DHL. Valid for product DHL PARCEL CONNECT (109): If VOEC (Norwegian VAT On E-Commerce) apply VOEC Id must be sent in EDI file and printed/written on package. If not already existing on package, it can be printed on label. Please see label section. In EDI file IFTMIN VOEC Id should be sent in Sg 3 RFF 1154 (1153=VOE). Also see EDI specifications. 																																		
Service specific																																		
<ul style="list-style-type: none"> May only be used according to separate agreement for products DHL EUROCONNECT (202), DHL EUROCONNECT PLUS (232) and DHL EURAPID (233). 																																		
Valid countries																																		
CH, GE, GI, LI, MK, NO, RS, RU, SM, TR, UA and zones outside the EU tax area such as Åland Islands (FI 22) and Canary Islands.																																		
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Related fields</th> <th style="width: 25%;">Booking</th> <th style="width: 25%;">Shpm.instr</th> </tr> </thead> <tbody> <tr> <td>The fields below should be presented in this order for the user.</td> <td></td> <td></td> </tr> <tr> <td>Customs document (invoice) details</td> <td></td> <td></td> </tr> <tr> <td>Invoice type Selection if the type is Commercial or Proforma</td> <td>-</td> <td>- M</td> </tr> <tr> <td>Invoice Id</td> <td>AN..35</td> <td>- M</td> </tr> <tr> <td>Invoice date</td> <td>N8</td> <td>- M</td> </tr> </tbody> </table>																	Related fields	Booking	Shpm.instr	The fields below should be presented in this order for the user.			Customs document (invoice) details			Invoice type Selection if the type is Commercial or Proforma	-	- M	Invoice Id	AN..35	- M	Invoice date	N8	- M
Related fields	Booking	Shpm.instr																																
The fields below should be presented in this order for the user.																																		
Customs document (invoice) details																																		
Invoice type Selection if the type is Commercial or Proforma	-	- M																																
Invoice Id	AN..35	- M																																
Invoice date	N8	- M																																
Related fields	Booking	Shpm.instr																																
The fields below should be presented in this order for the user.																																		
Customs document (invoice) details																																		
Invoice type Selection if the type is Commercial or Proforma	-	- M																																
Invoice Id	AN..35	- M																																
Invoice date	N8	- M																																

Related fields		Booking	Shipm.instr
Customs item information (on statistical number level)			
Statistical number	AN..14	-	M
Country of origin	AN2	-	M
Customs value	N..13 (two decimals)	-	M
Currency	AN3	-	M
Procedure (Standard) Special procedures (särskilt förfarande)	-	-	M
Net weight (unit kg)	N..18 (three decimal)	-	M
Supplied quantity (required for certain statistical numbers)	N..9	-	C

Validations
<ul style="list-style-type: none"> Number of characters in field Statistical number depending on import (10 or 14) or export (8 or 12).

Text to display in user interface
<ul style="list-style-type: none"> Fakturakopia skall skickas till DHL Freight.

Codes on label		
Handling code	Routing barcode	
C	001	

Code in EDI message		
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	20	20

Back to Content	End of Chapter
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6.8 *Customs, customers own declaration*

Swedish	Egen förtullning		
Valid for highlighted products			
B2B	B2C (C2B)		
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502			
Can not be combined with			
Customs handling - Full service	Customs handling - Standard	Customs, joint declaration	
Instructions			
<ul style="list-style-type: none">Commercial invoice must be sent to DHL.			
Service specific			
<ul style="list-style-type: none">May only be used according to separate agreement.			
Valid countries			
CH, GE, GI, LI, MK, NO, RS, RU, SM, TR, UA and zones outside the EU tax area such as Åland Islands (FI 22) and Canary Islands.			
Related fields			
Customs id (Customs declaration number) or MRN	AN..70	-	M
Customs clearance instructions	AN..70	-	O
Text to display in user interface			
<ul style="list-style-type: none">Fakturakopia skall skickas till DHL Freight.			
Codes on label			
Handling code	Routing barcode		
C	001		
Code in EDI message			
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON	
-	35	35	

6.9 *Customs, joint declaration*

Swedish	Samförtullning		
Valid for highlighted products			
B2B	B2C (C2B)		
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502			
Can not be combined with			
Customs handling - Full service	Customs handling - Standard	Customs, customers own declaration	
Instructions			
<ul style="list-style-type: none">Booking must not be sent for DHL PAKET EXPORT (112) and DHL PARCEL CONNECT (109).			
Service specific			
<ul style="list-style-type: none">May only be used according to separate agreement.			
Valid countries			
NO, SE			
Related fields			
SFID Should be automatically generated and consist of Consignor Account number + Invoice Id. Optional to display for user.	AN..35	Booking	Shipm.instr
- M			
Validations			
<ul style="list-style-type: none">For all products except DHL PALL (210) terms of delivery code must be 023.For product DHL PALL (210) payer code must be 1.For product DHL PALL (210) fixed delivery address must be used: BULK-SPLIT NORGE Importgatan 27 422 46 Hisings Backa			

Codes on label

Handling code	Routing barcode	
BCC	-	

Code in EDI message

Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	25	25

[Back to Content](#)

[End of Chapter](#)

6.10 Dangerous goods

Swedish	Farligt gods
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Valid for highlighted products																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Can not be combined with		
Cash on delivery (C.O.D)	Dangerous goods, Limited quantity	Delivery without POD
Fixed delivery day	Indoor delivery	Priority service G7, G10, G12

Instructions	
• For product DHL EUROCONNECT (202) DGD/IMDG must be sent by e-mail to dhlfreight.int.se@dhl.com.	

Service specific	
• DHL Freight does not accept dangerous goods for classes: 1 (1.4S excepted), 2.3, 6.1, 6.2 and 7	

Valid countries	
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, SM, TR, UA	

Related fields	Booking	Shipm.instr
Fields required for products DHL EUROCONNECT (202)		
DGM Id	AN..35	- O
ADR class	AN..7	- M
UN number	N4	- M
Flash point	AN..8	- C
Packing group (I, II or III)	AN..3	- O
Tunnel code	AN..6	- M
Proper shipping name	AN..70	- M
Technical name	AN..70	- C

Related fields		Booking	Shipm.instr
Marine pollutant (Y or N)	AN1	-	C
Marine pollutant name	AN..70	-	C
Excepted quantity (Y or N)	AN1	-	C
Limited quantity (Y or N)	AN1	-	C
Empty container (Y or N)	AN1	-	C
Gross weight	N..18	-	M
Net quantity (weight/volume)	N..18	-	O
Number of units	N..15	-	M
Package code	AN..3	-	O

Codes on label		
Handling code	Routing barcode	
ADR	032	

Info on waybill		
<ul style="list-style-type: none"> Text 'FARLIGT GODS' in field 'Särskilda transportinstruktioner' (or equal field on CMR). The following information (in this order) must be stated: UN number; Proper shipping name; ADR class; Packing group; Tunnel code; Number of units; Package code; Net quantity; Gross weight (O) 		

Code in EDI message		
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
08	08	08

Back to Content	End of Chapter
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6.11 Dangerous goods, Limited quantity

Swedish	Begränsad mängd farligt gods
Valid for highlighted products	
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	B2B B2C (C2B)
Can not be combined with	
Dangerous goods	Delivery without POD
Must be combined with	
If Dangerous goods, Limited quantity is combined with additional service Doorstep delivery then additional service Delivery with Id control is mandatory to use.	
Service specific	
<ul style="list-style-type: none">May be used for products DHL PAKET EXPORT (112), DHL PARCEL CONNECT (109) and DHL PARCEL RETURN CONNECT (107) when destination country is Denmark (DK) or Norway (NO).	
Valid countries	
SE, DK, NO	
Codes on label	
Handling code	Routing barcode
LQ	-
Info on waybill	
<ul style="list-style-type: none">Text 'Limited quantity' in field 'Leveransanvisning' (must not remove any text that is written by user).	
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
98	09
Shipment instruction FRTCON	09
Back to Content	End of Chapter

6.12 Delivery at Construction site

Swedish	Byggplatsleverans
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Service specific	
<ul style="list-style-type: none">• May only be used according to separate agreement.• Additional service Pre-advice by driver should be selected automatically, and phone number for Pre-advice by driver is mandatory to enter.	
Valid countries	
SE	
Codes on label	
Handling code	Routing barcode
BYG	-
Info on waybill	
<ul style="list-style-type: none">• Text 'Byggplatsleverans' in field 'Leveransanvisning' (must not remove any text that is written by user).	
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
33	33
Back to Content	End of Chapter

6.13 Delivery monitoring - pickup

Swedish	Leveransbevakning - upphämtning		
Valid for highlighted products			
B2B	B2C (C2B)		
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502			
Can not be combined with			
Delivery with Id control	Doorstep delivery		
Valid countries			
SE			
Related fields			
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20	Booking	Shpm.instr
Codes on label			
Handling code	Routing barcode		
-	-		
Code in EDI message			
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON	
-	70	70	
Back to Content	End of Chapter		

6.14 *Delivery monitoring - arrived at DHL terminal*

Swedish	Leveransbevakning - ankommen till DHL-terminal																														
Valid for highlighted products																															
B2B								B2C (C2B)																							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502														
Can not be combined with																															
Delivery with Id control	Doorstep delivery																														
Valid countries																															
SE																															
Related fields																															
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20							-				C C																			
Codes on label																															
Handling code	Routing barcode																														
-	-																														
Code in EDI message																															
Booking message IFTMBF	Shipment instruction IFTMIN							Shipment instruction FRTCON																							
-	72							72																							
Swedish	Leveransbevakning - ankommen till DHL-terminal																														
Valid for highlighted products																															
B2B								B2C (C2B)																							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502														
Can not be combined with																															
Delivery with Id control	Doorstep delivery																														
Valid countries																															
SE																															
Related fields																															
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20							-				C C																			
Codes on label																															
Handling code	Routing barcode																														
-	-																														
Code in EDI message																															
Booking message IFTMBF	Shipment instruction IFTMIN							Shipment instruction FRTCON																							
-	72							72																							

[Back to Content](#)

[End of Chapter](#)

6.15 Delivery monitoring - out for delivery

Swedish	Leveransbevakning - utlastad för leverans
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Can not be combined with	
Delivery with Id control	Doorstep delivery
Valid countries	
SE	
Related fields	
E-mail address and/or Sms phone number (specific for this service)	Booking AN..64 Shipment instruction AN..20
Codes on label	
Handling code	Routing barcode
-	-
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
-	74
Shipment instruction FRTCON	74
Back to Content	End of Chapter

6.16 Delivery monitoring - delivered

Swedish	Leveransbevakning - levererad
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Can not be combined with	
Delivery with Id control	Doorstep delivery
Valid countries	
SE	
Related fields	
E-mail address and/or Sms phone number (specific for this service)	Booking AN..64 Shipment instruction AN..20
Codes on label	
Handling code	Routing barcode
-	-
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
-	78
Shipment instruction FRTCON	78
Back to Content	End of Chapter

6.17 Delivery monitoring - collected by receiver

Swedish	Leveransbevakning - upphämtad av mottagaren																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Delivery with Id control	Doorstep delivery																
Valid countries																	
SE																	
Related fields																	
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20	Booking	Shipp.instr														
Codes on label																	
Handling code	Routing barcode																
-	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	82	82															
Back to Content	End of Chapter																

6.18 Delivery monitoring - not collected by receiver

Swedish	Leveransbevakning - ej upphämtad av mottagaren																														
Valid for highlighted products																															
B2B										B2C (C2B)																					
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502														
Can not be combined with																															
Delivery with Id control				Doorstep delivery																											
Valid countries																															
SE																															
Related fields																															
E-mail address and/or Sms phone number (specific for this service)				AN..64 AN..20				-				-				C C															
Codes on label																															
Handling code				Routing barcode																											
-				-																											
Code in EDI message																															
Booking message IFTMBF				Shipment instruction IFTMIN				Shipment instruction FRTCON																							
-				84				84																							
Back to Content												End of Chapter																			

6.19 Delivery with Id control

Swedish	Leverans med legitimationskontroll																														
Valid for highlighted products																															
B2B								B2C (C2B)																							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502														
Can not be combined with																															
Cash on delivery (C.O.D)	Delivery monitoring						Notification by letter																								
Must be combined with																															
Doorstep delivery																															
Valid countries																															
SE																															
Codes on label																															
Handling code				Routing barcode																											
-				-																											
Code in EDI message																															
Booking message IFTMBF				Shipment instruction IFTMIN				Shipment instruction FRTCON																							
-				62				62																							
Back to Content								End of Chapter																							

6.20 Delivery without Id control

Swedish	Leverans utan legitimationskontroll
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Can not be combined with	
Collection at terminal	
Valid countries	
SE	
Codes on label	
Handling code	Routing barcode
LUL	-
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
-	29
Shipment instruction FRTCON	29

[Back to Content](#)

[End of Chapter](#)

6.21 Delivery without POD (Proof of Delivery)

Swedish	Leverans utan kvittens
---------	------------------------

Valid for highlighted products																	
B2B										B2C (C2B)							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Can not be combined with		
Cash on Delivery (C.O.D)	Collection at terminal	Dangerous goods
Dangerous goods, Limited quantity	Indoor delivery	Installation
Installation advanced	Insurance	M20, M40, M60
Packaging removal	Removal of replaced goods	Thermo cold
Thermo warm		

Valid countries	
SE	

Codes on label		
Handling code	Routing barcode	
EJ POD	-	

Code in EDI message		
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	28	28

Back to Content	End of Chapter
-----------------	----------------

6.22 Doorstep delivery

Swedish	Hemleverans																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Cash on delivery (C.O.D)	Delivery monitoring	Notification by letter															
Service specific																	
<ul style="list-style-type: none">Mobile phone number to receiver is mandatory.																	
Valid countries																	
SE																	
Related fields																	
<p>Access code When Doorstep delivery is used it is possible to enter access code, e.g. entry code to enable the driver to access the receivers entrance. In EDI file IFTMIN this should be sent in Sg 14 RFF 1154 (under party CN), with 1153=ZAC. Also see EDI specifications. Please notice that the access code can contain max 20 characters.</p>																	
<p>API For product DHL SERVICE POINT B2C (103): ServicePointLocator API must be used to check if service is available for selected postal code.</p>																	
Codes on label																	
Handling code	Routing barcode																
HEM	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	61	61															

6.23 EUR Pallet exchange

Swedish	EUR-Pallöverföring (PÖS)																						
Valid for highlighted products																							
B2B										B2C (C2B)													
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502						
Valid countries																							
SE																							
Related fields	Booking				Shpm.instr																		
Number of EUR-pallets	N3				-				M														
Consignor pallet registration number	N6				-				M														
Consignee pallet registration number	N6				-				M														
Codes on label																							
Handling code	Routing barcode																						
-	-																						
Code in EDI message																							
Booking message IFTMBF	Shipment instruction IFTMIN				Shipment instruction FRTCON																		
-	-				-																		
Back to Content	End of Chapter																						

6.24 Evening delivery

Swedish	Kvällskörning																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Collection at terminal	Weekend delivery																
Valid countries																	
SE																	
API																	
HomeDeliveryLocator API																	
Codes on label																	
Handling code	Routing barcode																
KVÄ	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	63	63															
Back to Content	End of Chapter																

6.25 Evening delivery zone B

Swedish	Kvällskörning zon B																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Collection at terminal	Weekend delivery																
Valid countries																	
SE																	
API																	
HomeDeliveryLocator API																	
Codes on label																	
Handling code	Routing barcode																
KVB	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	65	65															
Back to Content	End of Chapter																

6.26 Evening delivery zone C

Swedish	Kvällskörning zon C																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Collection at terminal	Weekend delivery																
Valid countries																	
SE																	
API																	
HomeDeliveryLocator API																	
Codes on label																	
Handling code	Routing barcode																
KVC	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	66	66															
Back to Content	End of Chapter																

6.27 Evening delivery zone D

Swedish	Kvällskörning zon D																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Collection at terminal	Weekend delivery																
Valid countries																	
SE																	
API																	
HomeDeliveryLocator API																	
Codes on label																	
Handling code	Routing barcode																
KVD	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	67	67															
Back to Content	End of Chapter																

6.28 Evening delivery zone E

Swedish	Kvällskörning zon E																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Collection at terminal	Weekend delivery																
Valid countries																	
SE																	
API																	
HomeDeliveryLocator API																	
Codes on label																	
Handling code	Routing barcode																
KVE	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	68	68															
Back to Content	End of Chapter																

6.29 Fixed delivery day

Swedish	Beställd leveransdag (FDD)																												
Valid for highlighted products																													
B2B								B2C (C2B)																					
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502												
Can not be combined with																													
Book-in				Dangerous goods				Notification																					
Time definite unloading																													
Service specific																													
<ul style="list-style-type: none"> • API will return five possible delivery dates. User must select one. (In IFTMIN, date should be sent in Sg 8 DTM 2380 with qualifier 2005=2.) • May only be used for shipments with chargeable weight up to 2500 kg. 																													
Valid countries																													
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SI, SK, SM, TR, UA																													
Related fields																													
Fixed delivery day (FDD)				N8				Booking				Shipm.instr																	
API																													
LTC Lead Time Calculator API																													
Text to display in user interface																													
Får endast användas för sändningar upp till 2500 kg (fraktdragande vikt).																													
Codes on label																													
Handling code				Routing barcode																									
-				-																									
Section 11b on label should contain text FDD and selected date. Please see label section.																													

Code in EDI message

Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	47	47

[Back to Content](#)

[End of Chapter](#)

6.30 Freight subsidy

Swedish	Transportstöd
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Valid countries	
SE	
Related fields	
NCM number	Booking Shipp.instr
N..5	- M
Codes on label	
Handling code	Routing barcode
-	-
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
-	ZAT
Shipment instruction FRTCON	
4517=1	

[Back to Content](#)

[End of Chapter](#)

6.31 Green Freight

Swedish	Skicka grönt
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Valid for highlighted products																	
B2B							B2C (C2B)										
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502

Valid countries													
AT, BE, BG, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SE, SI, SK													

Codes on label													
Handling code			Routing barcode										
CO2 or CO₂ or separate logo (please see label section)			-										

Code in EDI message													
Booking message IFTMBF			Shipment instruction IFTMIN										Shipment instruction FRTCON
-			02										02

Back to Content	End of Chapter
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6.32 Hardcopy POD (*Proof of Delivery*)

Swedish	Kvitttenskopia POD	
Valid for highlighted products		
B2B	B2C (C2B)	
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502		
Service specific		
<ul style="list-style-type: none">May only be used according to separate agreement.		
Valid countries		
AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LI, LT, LU, LV, NL, NO, PL, PT, RO, SK		
Related fields		
E-mail address (specific for this service)	Booking AN..64	Shpm.instr - C
Text to display in user interface		
Ange e-postadress dit du vill ha din kvittens.		
Codes on label		
Handling code	Routing barcode	
-	-	
Code in EDI message		
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	34	34
Back to Content		
End of Chapter		

6.33 Indoor delivery

Swedish	Inbärning
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Can not be combined with	
Collection at terminal	Dangerous goods
Priority service G7, G10, G12	
Valid countries	
SE	
Validations	
<ul style="list-style-type: none">Consignee phone number must be entered.	
Codes on label	
Handling code	Routing barcode
INB	-
Info on waybill	
<ul style="list-style-type: none">Text 'Inbärning' in field 'Särskilda transportinstruktioner'.	
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
16	18
Back to Content	End of Chapter

6.34 Installation

Swedish	Installation enkel		
Valid for highlighted products			
B2B	B2C (C2B)		
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502			
Can not be combined with			
Carrying help to room of choice	Delivery without POD		
Valid countries			
SE			
Related fields			
Number of repetitions	N..3	Booking	Shpm.instr
API			
HomeDeliveryLocator API			
Codes on label			
Handling code	Routing barcode		
IE* [no. of repetitions]	-		
Code in EDI message			
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON	
-	54	54	
Back to Content	End of Chapter		

6.35 Installation advanced

Swedish	Installation avancerad		
Valid for highlighted products			
B2B	B2C (C2B)		
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502			
Can not be combined with			
Carrying help to room of choice	Delivery without POD		
Valid countries			
SE			
Related fields			
Number of repetitions	N..3	Booking	Shpm.instr
API			
HomeDeliveryLocator API			
Codes on label			
Handling code	Routing barcode		
IA* [no. of repetitions]	-		
Code in EDI message			
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON	
-	55	55	
Back to Content	End of Chapter		

6.36 Insurance

Swedish	Försäkring
---------	------------

Valid for highlighted products																																		
B2B							B2C (C2B)																											
102		112		202		209		210		211		212		230		232		233		103		104		109		107		401		501		402		502

Can not be combined with	
Delivery without POD	Insurance high value

Valid countries	
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LI, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, SM, TR, UA	

Related fields		Booking	Shpm.instr
Insurance value	N..13 (two decimals)	-	M
Insurance currency	AN3	-	M

Validations	
<ul style="list-style-type: none"> SEK is only allowed currency. Max insurance value for products 112, 109 and 107: 100.000 SEK. Max insurance value for other products: 999.999 SEK. For international products payer code must be 022 or 023 for export and 001 for import. 	

Text to display in user interface	
Sändning utan försäkring ger ersättning enligt gällande produktspecifika villkor.	

Codes on label	
Handling code	Routing barcode
-	-

Code in EDI message		
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
01	01	01

Back to Content	End of Chapter
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6.37 Insurance high value

Swedish	Försäkring högvärdigt eller ömtåligt gods		
Valid for highlighted products			
B2B	B2C (C2B)		
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502			
Can not be combined with			
Insurance			
Valid countries			
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LI, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, SM, TR, UA			
Related fields			
Insurance value	N..13 (two decimals)	Booking	Shipp.instr
Insurance currency	AN3	-	M
Validations			
<ul style="list-style-type: none">SEK is only allowed currency.Max insurance value: 999.999 SEK.Payer code must be 022 or 023 for export and 001 for import.			
Text to display in user interface			
Sändning utan försäkring ger ersättning enligt gällande produktspecifika villkor.			
Codes on label			
Handling code	Routing barcode		
-	-		
Code in EDI message			
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON	
-	11	11	
Back to Content	End of Chapter		

6.38 M20

Swedish	Montering 20																
Valid for highlighted products																	
B2B		B2C (C2B)															
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Carrying help to room of choice	Delivery without POD	M40, M60															
Valid countries																	
SE																	
Related fields																	
Number of repetitions	N..3	Booking - M Shpm.instr															
API																	
HomeDeliveryLocator API																	
Codes on label																	
Handling code	Routing barcode																
M20*[no. of repetitions]	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	57	57															
Back to Content		End of Chapter															

6.39 M40

Swedish	Montering 40		
Valid for highlighted products			
B2B	B2C (C2B)		
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502			
Can not be combined with			
Carrying help to room of choice	Delivery without POD	M20, M60	
Valid countries			
SE			
Related fields		Booking	Shipm.instr
Number of repetitions	N..3	-	M
API			
HomeDeliveryLocator API			
Codes on label			
Handling code	Routing barcode		
M40* [no. of repetitions]	-		
Code in EDI message			
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON	
-	58	58	
Back to Content	End of Chapter		

6.40 M60

Swedish	Montering 60		
Valid for highlighted products			
B2B	B2C (C2B)		
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502			
Can not be combined with			
Carrying help to room of choice	Delivery without POD	M20, M40	
Valid countries			
SE			
Related fields		Booking	Shipm.instr
Number of repetitions	N..3	-	M
API			
HomeDeliveryLocator API			
Codes on label			
Handling code	Routing barcode		
M60* [no. of repetitions]	-		
Code in EDI message			
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON	
-	59	59	
Back to Content	End of Chapter		

6.41 Non stackable

Swedish	Ej stapelbart
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Service specific	
<ul style="list-style-type: none">Mandatory when height is > 125 cm.	
Valid countries	
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LI, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SI, SK, SM, TR, UA	
Validations	
<ul style="list-style-type: none">Loading metres must be filled.	
Codes on label	
Handling code	Routing barcode
NSTB	-
Info on waybill	
<ul style="list-style-type: none">Text 'NON STACKABLE'.	
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
-	17
Shipment instruction FRTCON	
	17
Back to Content	End of Chapter

6.42 **Notification**

Swedish	Avisering
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Can not be combined with	
Cash on delivery (C.O.D)	Collection at terminal
Priority service G7, G10, G12	
For product DHL EUROCONNECT (202) Notification can not be combined with	
Time definite loading	Time definite unloading
Valid countries	
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, SM, TR, UA	
Validations	
<ul style="list-style-type: none"> Consignee phone number must be entered. 	
Text to display in user interface	
Ange mobilnummer där vi kan nå din mottagare. Saknas mobilnummer ange fast telefonnummer.	
Codes on label	
Handling code	Routing barcode
AVI	-
Info on waybill	
<ul style="list-style-type: none"> Check box for Avisering should be filled. Consignee phone number must be stated. 	
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
ZAS	ZAS

6.43 **Notification by letter**

Swedish	Brevavisering																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Delivery with Id control	Doorstep delivery																
Instructions																	
<ul style="list-style-type: none">The following e-mail address should be sent in edi file: sebrevavi@dhl.com. (In DHL SERVICE POINT specific IFTMIN this should be sent like: FTX+ARR+++sebrevavi@dhl.com'). This e-mail address should not be visible for user.																	
Valid countries																	
SE																	
Validations																	
<ul style="list-style-type: none">Service can not be selected for deliveries to parcelstation (Swipbox).																	
Codes on label																	
Handling code	Routing barcode																
-	-																
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	-	-															
Back to Content	End of Chapter																

6.44 On-line appointment booking

Swedish	Leveranstidsbokning online
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Can not be combined with	
Collection at terminal	
Service specific	
<ul style="list-style-type: none">• API HD LevTid Online has to be used to see possible dates/time slots for delivery.• Field ResponseTextLabel should be printed on label (in field 11 Handling code). Example: TID - 27/8 KL 09:00 - 11:00• Field ResponseText should be sent in shipment instruction. Please notice that text string must be sent exactly as in the response (i.e. including all blanks etc) even if string is devided into separate fields in EDI file.	
Valid countries	
SE	
API	
HD LevTid Online	
Codes on label	
Handling code	Routing barcode
TID	-
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
-	12
Shipment instruction FRTCON	
12	
Back to Content	End of Chapter

6.45 Packaging removal

Swedish	Återtag av transportemballage
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Can not be combined with	
Delivery without POD	
Valid countries	
SE	
API	
HomeDeliveryLocator API	
Codes on label	
Handling code	Routing barcode
ÅAT	-
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
-	44
Shipment instruction FRTCON	44
Back to Content	End of Chapter

6.46 Pre-advice by driver

Swedish	Leveransbesked																																			
Valid for highlighted products																																				
B2B								B2C (C2B)																												
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502																			
Can not be combined with																																				
Collection at terminal	Delivery at Construction site						Priority service G7																													
Valid countries																																				
SE																																				
Related fields																																				
Phone number for Pre-advice by driver	AN..20						-				M																									
Codes on label																																				
Handling code	Routing barcode																																			
LEV	-																																			
Info on waybill																																				
<ul style="list-style-type: none">Text 'Leveransbesked' in field 'Leveransanvisning' (must not remove any text that is written by user).Receiver phone number must be written on waybill.																																				
Code in EDI message																																				
Booking message IFTMBF	Shipment instruction IFTMIN						Shipment instruction FRTCON																													
19	19						19																													
Back to Content								End of Chapter																												

6.47 Priority service G7

Swedish	Garantitjänst G7																																								
Valid for highlighted products																																									
B2B								B2C (C2B)																																	
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502																								
Can not be combined with																																									
Cash on delivery (C.O.D)	Collection at terminal						Dangerous goods																																		
Indoor delivery	Notification						Pre-advice by driver																																		
Priority service G10, G12	Thermo Warm																																								
Valid countries																																									
SE																																									
API																																									
TimeTable API																																									
Codes on label																																									
Handling code	Routing barcode																																								
G7	-																																								
Info on waybill																																									
<ul style="list-style-type: none">Text 'G7' in field 'Särskilda transportinstruktioner'.																																									
Code in EDI message																																									
Booking message IFTMBF	Shipment instruction IFTMIN						Shipment instruction FRTCON																																		
21	21						21																																		
Back to Content								End of Chapter																																	

6.48 Priority service G10

Swedish	Garantitjänst G10																																							
Valid for highlighted products																																								
B2B								B2C (C2B)																																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502																							
Can not be combined with																																								
Cash on delivery (C.O.D)	Collection at terminal						Dangerous goods																																	
Indoor delivery	Notification						Priority service G7, G12																																	
Thermo Warm																																								
Valid countries																																								
AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LI, LT, LU, LV, NL, NO, PL, PT, RO, SE, SK																																								
API																																								
Domestic products: TimeTable API DHL EURAPID (233): LTC Lead Time Calculator API																																								
Codes on label																																								
Handling code	Routing barcode																																							
G10	-																																							
Info on waybill																																								
• Text 'G10' in field 'Särskilda transportinstruktioner'.																																								
Code in EDI message																																								
Booking message IFTMBF	Shipment instruction IFTMIN						Shipment instruction FRTCON																																	
22	22						22																																	
Back to Content								End of Chapter																																

6.49 Priority service G12

Swedish	Garantitjänst G12																																							
Valid for highlighted products																																								
B2B								B2C (C2B)																																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502																							
Can not be combined with																																								
Cash on delivery (C.O.D)	Collection at terminal						Dangerous goods																																	
Indoor delivery	Notification						Priority service G7, G10																																	
Thermo Warm																																								
Valid countries																																								
AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LI, LT, LU, LV, NL, NO, PL, PT, RO, SE, SK																																								
API																																								
Domestic products: TimeTable API DHL EURAPID (233): LTC Lead Time Calculator API																																								
Codes on label																																								
Handling code	Routing barcode																																							
G12	-																																							
Info on waybill																																								
• Text 'G12' in field 'Särskilda transportinstruktioner'.																																								
Code in EDI message																																								
Booking message IFTMBF	Shipment instruction IFTMIN						Shipment instruction FRTCON																																	
14	14						14																																	
Back to Content								End of Chapter																																

6.50 Removal of replaced goods

Swedish	Bortforsling gammal vara																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Delivery without POD																	
Must be combined with																	
Carrying help to room of choice or Installation or Installation Advanced																	
Valid countries																	
SE																	
Related fields																	
Number of repetitions	N..3	Booking	Shpm.instr														
		-	M														
API																	
HomeDeliveryLocator API																	
Codes on label																	
Handling code	Routing barcode																
BGV* [no. of repetitions]																	
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON															
-	52	52															
Back to Content	End of Chapter																

6.51 Tail lift loading

Swedish	Bakgavellift lastning
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Valid countries	
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, SM, TR, UA	
Validations	
<ul style="list-style-type: none">• Weight per piece must not be > 1000 kg.• For DHL EUROCONNECT (202) payer code must be 022 or 023 for export and 001 for import.	
Text to display in user interface	
DHL Freight återkommer med bekräftelse och prisuppgift.	
Codes on label	
Handling code	Routing barcode
-	-
Info on waybill	
<ul style="list-style-type: none">• Text 'Bakgavellift lastning' in field 'Leveransanvisning'.	
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
26	26
Back to Content	End of Chapter

6.52 Tail lift unloading

Swedish	Bakgavellift lossning
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Valid countries	
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, SM, TR, UA	
Validations	
<ul style="list-style-type: none">Weight per piece must not be > 1000 kg.For DHL EUROCONNECT (202) payer code must be 022 or 023 for export and 001 for import.	
Text to display in user interface	
DHL Freight återkommer med bekräftelse och prisuppgift.	
Codes on label	
Handling code	Routing barcode
BGL	-
Info on waybill	
<ul style="list-style-type: none">Text 'Bakgavellift lossning' in field 'Leveransanvisning'.	
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
15	15
Back to Content	End of Chapter

6.53 Thermo cold

Swedish	Termo kyla																
Valid for highlighted products																	
B2B	B2C (C2B)																
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502
Can not be combined with																	
Delivery without POD	Thermo Warm																
Valid countries																	
ES, FI, GE, RU, SE, UA																	
Codes on label																	
Handling code	Routing barcode																
CLD	-																
Info on waybill																	
<ul style="list-style-type: none">Text 'Termo Kyla' in field 'Särskilda transportinstruktioner'.																	
Code in EDI message																	
Booking message IFTMBF	Shipment instruction IFTMIN																
60	60																
Back to Content	End of Chapter																

6.54 Thermo warm

Swedish	Termo värme																														
Valid for highlighted products																															
B2B								B2C (C2B)																							
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502														
Can not be combined with																															
Delivery without POD	Priority service G7, G10, G12								Thermo Cold																						
Valid countries																															
ES, FI, GE, NO, RU, SE, UA																															
Codes on label																															
Handling code	Routing barcode																														
WRM	-																														
Info on waybill																															
<ul style="list-style-type: none">Text 'Termo Värme' in field 'Särskilda transportinstruktioner'.																															
Code in EDI message																															
Booking message IFTMBF	Shipment instruction IFTMIN								Shipment instruction FRTCON																						
50	50								50																						
Back to Content	End of Chapter																														

6.55 Time definite loading

Swedish	Tidsbestämd lastning
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
For product DHL EUROCONNECT (202) Time definite loading can not be combined with	
Notification	
Service specific	
<ul style="list-style-type: none">For product DHL EUROCONNECT (202) this service may only be used for shipments with chargeable weight from 1500 kg.	
Valid countries	
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, SM, TR, UA	
Related fields	
Pickup time	Booking N4 M M
Validations	
<ul style="list-style-type: none">Consignor contact person is mandatory.Consignor phone number is mandatory.For DHL EUROCONNECT (202) payer code must be 022 or 023 for export and 001 for import.	
Text to display in user interface	
DHL Freight återkommer med bekräftelse och prisuppgift.	
Valid for product DHL EUROCONNECT (202): Får endast användas för sändningar från 1500 kg (fraktdragande vikt).	
Codes on label	
Handling code	Routing barcode
TLA	-

Info on waybill

- In field 'Särskilda transportinstruktioner':
Text 'TIDSLAST' + time (e.g. TIDSLAST 14:00).

Code in EDI message

Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
27	27	27

[Back to Content](#)

[End of Chapter](#)

6.56 Time definite unloading

Swedish	Tidsbestämd lossning									
Valid for highlighted products										
B2B	B2C (C2B)									
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502										
For product DHL EUROCONNECT (202) Time definite unloading can not be combined with										
Fixed delivery day	Notification									
Service specific										
<ul style="list-style-type: none"> For product DHL EUROCONNECT (202) this service may only be used for shipments with chargeable weight from 1500 kg. 										
Valid countries										
AD, AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, LT, LU, LV, MA, MC, MK, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, SM, TR, UA										
<table border="1"> <thead> <tr> <th>Related fields</th> <th>Booking</th> <th>Shipm.instr</th> </tr> </thead> <tbody> <tr> <td>Delivery date</td> <td>N8</td> <td>M</td> </tr> <tr> <td>Delivery time</td> <td>N4</td> <td>M</td> </tr> </tbody> </table>		Related fields	Booking	Shipm.instr	Delivery date	N8	M	Delivery time	N4	M
Related fields	Booking	Shipm.instr								
Delivery date	N8	M								
Delivery time	N4	M								
Validations										
<ul style="list-style-type: none"> Consignor contact person is mandatory. Consignor phone number is mandatory. For DHL EUROCONNECT (202) payer code must be 022 or 023 for export and 001 for import. 										
Text to display in user interface										
DHL Freight återkommer med bekräftelse och prisuppgift.										
Valid for product DHL EUROCONNECT (202): Får endast användas för sändningar från 1500 kg (fraktdragande vikt).										
Codes on label										
Handling code	Routing barcode									
TLO	-									

Info on waybill

- In field 'Särskilda transportinstruktioner':
Text 'TIDSLOSS' + date & time (e.g. TIDSLOSS 2017-01-23 15:45).

Code in EDI message

Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
10	10	10

[Back to Content](#)

[End of Chapter](#)

6.57 Weekend delivery

Swedish	Helgkörning
Valid for highlighted products	
B2B	B2C (C2B)
102 112 202 209 210 211 212 230 232 233 103 104 109 107 401 501 402 502	
Can not be combined with	
Evening delivery	Evening delivery B, C, D, E
Valid countries	
SE	
API	
HomeDeliveryLocator API	
Codes on label	
Handling code	Routing barcode
HLG	-
Code in EDI message	
Booking message IFTMBF	Shipment instruction IFTMIN
-	64
Shipment instruction FRTCON	64
Back to Content	End of Chapter

7 Customs

7.1 *The parts of Customs*

The Customs proceedings consists of a declaration in the land of departure (export declaration) and a declaration in the land of delivery (import declaration). The declarations are based on the financial transaction between the exporter and the buyer of the goods; i.e. the invoice. These declarations may be carried out by the customers themselves or by an agent e.g. DHL.

7.2 *Contents of declaration*

The declarations shall state name/number, date, amount and currency of the invoice. It shall also be stated if the invoice is used for payment (commercial) or for customs purposes only (pro forma).

Further the declaration shall state the country of origin of the goods and a procedure code to declare if this is a standard export or if the goods have been imported before (there are a number of different procedures). The declaration must contain at least one customs tariff number and specified net weight.

7.3 *Id and trace of declaration*

Each shipment declared is given a certain id to be used by customs (Customs id/Customs declaration number).

7.4 *Countries and regions affected*

For all shipments to be delivered outside the European Union, or the tax area, customs proceedings are mandatory.

Countries where DHL Freight delivers outside the European Union are CH, GE, GI, LI, MK, NO, RS, RU, SM, TR and UA. Examples of areas outside the tax area are Åland Islands (FI 22) and Canary Islands.

Goods may be imported from other countries and held at storage without an import declaration. The declaration may be performed at the time of the delivery, hence a shipment that appears to be a domestic consignment or a delivery within the European Union, might actually be subject to customs proceedings.

7.5 *Feature code (routing barcode) on label*

The labels provided for a shipment where customs proceedings are mandatory must contain the routing barcode dedicated for customs handling.

7.6 *Services provided by DHL Freight*

When payer code (Combi term) 023 is used (the commercial invoice should state corresponding delivery term, e.g. Incoterm DDP) DHL can provide the service of declaration both in the land of departure and the land of delivery. If payer code (Combi term) 022 is used (the commercial invoice should state corresponding delivery term, e.g. Incoterm DAP) DHL can provide the service of declaration in the land of departure. The responsibility of the import declaration then falls on the Buyer of the goods in the land of delivery.

7.6.1 Customs handling - Overall instruction (for applications)

In the booking/shipment flow the service needs to be shown first. No pre-option.

The "Customs document details" and "Customs item information" fields used for additional service "Customs handling - Standard" should not be shown for user unless this service is selected.

Procedure selection of Standard- or Särskilt förvarande export, where Standard should be pre-selected.

Customs handling (Standard or Full service) must be selected when exporting to or importing from the following countries or regions:

CH, GE, GI, MK, NO, RS, RU, SM, TR, UA or FI with zip code 22.

7.6.2 Customs handling - Standard

This service is available if the customer provides all data necessary in the EDI file. A copy of the invoice must still be sent to DHL Freight. For details, please see additional service description.

7.6.3 Customs handling - Full service

If the customer wishes DHL to create the declaration without details in EDI file, it is possible to just send a copy of the invoice to DHL and let DHL do the rest. For details, please see additional service description.

7.6.4 Customs, joint declaration

Several shipments may be declared together, if the customer provides DHL with a summary invoice. An id (SFID) to identify the joint declaration must be provided in the EDI file. A copy of the summary invoice must be sent to DHL. NB this service is only available for customers approved in advance. For details, please see additional service description.

7.6.5 Customs, customers own declaration

If the customer declares directly to customs or by another agent they need only to provide a customs id/customs declaration number via EDI and send a copy of the invoice. For details, please see additional service description.

[Back to Content](#)

8 Shipment- and package identifiers

8.1 Calculation of check digit for License plate (SSCC GS1-128)

Example Serial Shipping Container Code: 37399999123456789?

Begin by adding every second digit from the right.

Multiply the sum with 3.

$$\begin{array}{cccccccccccc} 3 & 7 & 3 & 9 & 9 & 9 & 9 & 1 & 2 & 3 & 4 & 5 & 6 & 7 & 8 & 9 \\ 3 & + & 3 & + & 9 & + & 9 & + & 1 & + & 3 & + & 5 & + & 7 & + & 9 = 49 \times 3 = 147 \end{array}$$

Add the rest of the digits.

$$7 + 9 + 9 + 9 + 2 + 4 + 6 + 8 = 54$$

Add both sums.

$$147 + 54 = 201$$

Subtract the total sum (201) from nearest higher 10th fraction, in this case 210.

$$210 - 201 = 9$$

The check digit in this example is 9. (In case the sum is 10, the check digit is 0.)

The complete SSCC in this example is **373999991234567899**.

When SSCC is written in plain text, i.e. on labels, an application identifier (AI) should be added. The application identifier for SSCC is (00).

Including AI, the complete code to be printed is (00)373999991234567899.

Please notice that the AI should NOT be included in the EDI file. It should only be printed on labels (in the barcode and plain text).

8.2 Calculation of check digit for Swedish shipment Id

Example shipment Id: 950048673?

Multiply the individual numbers in the shipment Id, all odd is multiplied with 2 and all even with 1.

Shipment Id	9	5	0	0	4	8	6	7	3
Multiples	x	2	1	2	1	2	1	2	1
Sums	=	18	5	0	0	8	8	12	7

Sum up all individual numbers. Notice that i.e. 18 should be treated as 1 + 8.

$$1 + 8 + 5 + 0 + 0 + 8 + 8 + 1 + 2 + 7 + 6 = 46$$

Subtract the total sum from the nearest higher 10th fraction, in this example 50.

$$50 - 46 = 4$$

The check digit in this example is 4. The complete shipment Id is **9500486734**.

When shipment Id is written in plain text (on documents and labels) it should be in format 950 048 673 4.

9 Transportation documents

Different documents are required for transportation. Examples can be found in separate documentation.

9.1 *Domestic waybill*

A standard waybill (SIS) is mandatory for non terminal based products in Sweden. Users should always have the possibility to print a copy of the waybill for their own purposes.

9.2 *CMR - Convention relative au contrat de transport international de marchandise par route*

A standard international waybill (CMR) is mandatory for non terminal based products outside Sweden. Users should always have the possibility to print a copy of the waybill for their own purposes.

9.3 *End-of-day manifest / Shipment list*

End-of-day manifest should be printed for terminal based products. If shipment instruction is sent to DHL via EDI the manifest does not have to include all shipment details. Please see appendix for example of layout and content.

9.4 *Label*

The label contains information of pickup and destination. It also contains information of identification (barcodes), routing, additional services and information relevant for sorting and handling.

[Back to Content](#)

9.4.1 Label layout and content

Header	1	2	3	10 mm
Sender address	4		5 6	25 mm
Delivery address	7		8 9	30 mm
Manual sort instruction	10			10 mm
Product features	11	11b		10 mm
Shipment information	12		13 14	12 mm 15 mm
GTB reference	15			5 mm
Customer information	16			33 mm
Routing barcode	17			37 mm
License plate barcode	18			37 mm
Application information	19			3 mm

9.4.2 Description of fields on label

The first column shows an indicator if the field is M=Mandatory, C=Conditional or O=Optional.

	Section	Comments																																			
	General	Use a clear font type like Arial, Courier, Helvetica or equal. Do not use italic, underlining or any other irregularity. Use black color characters on white background.																																			
C	1 CMR symbol	<p>CMR logo (Convention on the Contract for the International Carriage of Goods by Road) is mandatory for all road transport between the European countries. If the printer does not support graphics, the letters 'CMR' can be printed as text.</p> <p>For domestic shipments within Sweden the following text may be written instead:</p> <p>INRIKES SVERIGE</p>																																			
M	2 Transport product	<p>DHL transport product with block letters.</p> <table> <tbody> <tr><td>102</td><td>DHL PAKET</td></tr> <tr><td>103</td><td>DHL SERVICE POINT</td></tr> <tr><td>104</td><td>SERVICE POINT RETUR</td></tr> <tr><td>107</td><td>PARCEL RETURN CONNECT</td></tr> <tr><td>109</td><td>DHL PARCEL CONNECT</td></tr> <tr><td>112</td><td>DHL PAKET (CC)*</td></tr> <tr><td></td><td>Shipments to DE: DHL PAKET (CONNECT)</td></tr> <tr><td>202</td><td>DHL EUROCONNECT</td></tr> <tr><td>209</td><td>DHL SPECIAL</td></tr> <tr><td>210</td><td>DHL PALL</td></tr> <tr><td>211</td><td>DHL STYCKE</td></tr> <tr><td>212</td><td>DHL PARTI</td></tr> <tr><td>230</td><td>DHL NORDIC PALLET</td></tr> <tr><td>232</td><td>DHL EUROCONNECT PLUS</td></tr> <tr><td>233</td><td>DHL EURAPID</td></tr> <tr><td>401/501</td><td>DHL HOME DELIVERY</td></tr> <tr><td>402/502</td><td>HOME DELIVERY RETURN</td></tr> </tbody> </table> <p>* CC = Destination country code</p> <p>Font size: Minimum 5 mm.</p>	102	DHL PAKET	103	DHL SERVICE POINT	104	SERVICE POINT RETUR	107	PARCEL RETURN CONNECT	109	DHL PARCEL CONNECT	112	DHL PAKET (CC)*		Shipments to DE: DHL PAKET (CONNECT)	202	DHL EUROCONNECT	209	DHL SPECIAL	210	DHL PALL	211	DHL STYCKE	212	DHL PARTI	230	DHL NORDIC PALLET	232	DHL EUROCONNECT PLUS	233	DHL EURAPID	401/501	DHL HOME DELIVERY	402/502	HOME DELIVERY RETURN	
102	DHL PAKET																																				
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233	DHL EURAPID																																				
401/501	DHL HOME DELIVERY																																				
402/502	HOME DELIVERY RETURN																																				
M	3 DHL Logo	Black and white DHL logo shall be used.																																			

	Section	Comments
M	4 Sender address	Consignor or pickup party name and address details. Font size: 2 mm.
M	5 Sender DHL account number	Consignor DHL account number. Heading: Account no. Font size: 2 mm.
M	6 Sender phone number	Consignor or pickup party phone number. Heading: Phone no. Font size: 2 mm.
C	VOEC Id	If VOEC apply then VOEC Id must be printed/written on package. Heading: VOEC Font size: 2 mm.
M	7 Receiver address	Consignee or delivery party name and address details, including country name in plain text on last row. Valid for all products: This field must be surrounded by marked corners, with the following characteristics: Line thickness: 1,0 mm. Line length: 10 mm. Quiet zone between address and corners: 5 - 10 mm. Font size: 3 mm.
	7 Receiver address DHL SERVICE POINT B2C (103)	Consignee name via SERVICE POINT " <i>name</i> " " <i>street</i> " " <i>postalCode</i> " " <i>cityName</i> " SVERIGE Text 'via SERVICE POINT' to be set by default. SERVICE POINT (parcelshop or parcelstation) details has to be acquired from ServicePoint API.

Section	Comments
7 Receiver address DHL PARCEL CONNECT (109)	<p><u>Shipments addressed to residential address (home address):</u> Consignee name and address details, including country name (in English).</p> <p><u>Shipments addressed to parcelshop or parcelstation:</u> The addressing should contain the following information from Location Finder API response:</p> <ul style="list-style-type: none"> Consignee name “keyword” “keywordId” “streetAddress” “postalCode” “addressLocality” “countryCode” (country name in English must be written) <p><u>Shipments addressed to parcelstation in AT:</u> It is NOT allowed to print “streetAddress” on label.</p> <ul style="list-style-type: none"> Consignee name “keyword” “keywordId” “postalCode” “addressLocality” “countryCode” (country name in English must be written)
7 Receiver address Additional service Collection at terminal	<p>Consignee name</p> <p><i>c/o DHL Terminal Name</i></p> <p><i>DHL Terminal Address</i></p> <p><i>DHL Terminal Postal code and City</i></p> <p><i>DHL Terminal Country</i></p> <p>Text 'c/o' to be set by default.</p> <p>DHL Terminal details has to be acquired from Terminal API.</p>
7 Receiver address DHL HOME DELIVERY (501)	<p>Consignee name</p> <p><i>via TERMINAL Distributing terminal Name</i></p> <p><i>Distributing terminal Address</i></p> <p><i>Distributing terminal Postal code and City</i></p> <p><i>Distributing terminal Country</i></p> <p>Text 'via TERMINAL' to be set by default.</p> <p>Distributing terminal details has to be acquired from HomeDeliveryLocator API.</p>
C 8 Receiver DHL account number or id	<p>Consignee DHL account number.</p> <p>Heading: Account no.</p> <p>DHL account number mandatory for C2B products (104, 107, 402, 502).</p> <p>Valid for all products:</p> <p>Font size: 2 mm.</p>

	Section	Comments
M	8 Receiver DHL account number or id DHL HOME DELIVERY (501)	Distributing terminal DHL partner id. Heading: PartnerId. Distributing terminal details has to be acquired from HomeDeliveryLocator API.
C	9 Receiver phone number DHL SERVICE POINT B2C (103)	Consignee or delivery party phone number. Heading: Phone no. Font size: 2 mm.
	9 Receiver phone number DHL PARCEL CONNECT (109)	Phone number to receiving parcelshop (SERVICE POINT). Heading: Phone no. Font size: 2 mm.
	9 Receiver phone number DHL HOME DELIVERY (501)	Due to security regulations concerning print of personal data, printing of phone number is only permitted on parcels to certain countries. For shipments to the following countries it is <u>not allowed</u> to print phone number to receiver: AT, BE, DE, ES, FR, GB, LU, NL, PT For shipments to the following countries it is <u>mandatory</u> to print phone number to receiver (if it is existing in shipment): BG, CZ, DK, EE, FI, HR, HU, IE, IT, LT, LV, NO, PL, RO, SI, SK
	9 Receiver phone number DHL HOME DELIVERY (501)	Phone number to Distributing terminal. Heading: Phone no. Font size: 2 mm.
O	10 Manual sort instruction	Swedish domestic routing code (linjekod), with heading 'SE Domestic routing'. For export shipments the domestic routing code must be assigned to match the DHL gateway used for the export. The routing code can be acquired from PostalCode API. Routing code is mandatory for the following products: DHL PAKET (102), DHL SERVICE POINT B2C (103), DHL SERVICE POINT C2B (104), DHL PARCEL RETURN CONNECT (107), DHL PARCEL CONNECT (109), DHL PAKET EXPORT (112), DHL SPECIAL (209), DHL PALL (210), DHL STYCKE (211), DHL HOME DELIVERY (401/501), DHL HOME DELIVERY RETURN (402/502). Font size: Minimum 5 mm.

	Section	Comments
C	11 Product features / Handling code	<p>Codes connected to product features or additional services, white text on black background (reverse video).</p> <p>Valid for all products:</p> <p>If more than one feature/service is selected, a dash sign (-) has to be used as divider, e.g. C - CO2.</p> <p>If there is not enough space for codes/text to be used on one row it is ok to add another row. An alternative is to end the row with a plus sign (+) to indicate there are codes missing.</p> <p>Font size: Minimum 5 mm.</p>
M	11 Product features / Handling code DHL PAKET EXPORT (112)	<p>Default text per country.</p> <p>Font size row 1: Minimum 5 mm.</p> <p>Font size row 2: Minimum 3 mm.</p> <p>Shipments to FI</p> <p>Express paketti 14</p> <p>Palautukset lähetetään: DHL Freight, PL 7540, 00002 Helsinki</p> <p>Shipments to EE, LT, LV</p> <p>Express Business Day parcel 14</p> <p>Returns: DHL Freight, PL 7540, 00002 Helsinki</p> <p>Shipments to NO</p> <p>1000 - BEDRIFTSPAKKE</p> <p>Retur sendes till LSO - 0063 OSLO</p> <p>Shipments to DK</p> <p>332 - Business Parcel Bulk</p> <p>Retur sendes til DHL Freight, Flansbjersv. 10, SE-232 91 ARLÖV</p> <p>Shipments to DE: No specific product feature/handling code.</p>
M	11 Product features / Handling code DHL EURAPID (233)	<p>Default text: PRIO</p> <p>Font size row 1: Minimum 5 mm.</p> <p>PRIO</p> <p>Please also see section 11b.</p>

	Section	Comments
M	11 Product features / Handling code DHL PARCEL CONNECT (109)	<p>Default text per country. Font size row 1: Minimum 5 mm. Font size row 2: Minimum 3 mm. Shipments to NO</p> <p>1202 - SERVICEPAKKE Retur sendes till LSO - 0063 OSLO</p>
C	11 Product features / Handling code additional service Green Freight	<p>Please use the following symbol/logo. If this is not possible, it is ok to use the text CO2 or CO₂.</p> <p>SKICKA GRÖNT! MED DHL</p>
C	11b Committed delivery day (CDD) for product DHL EURAPID (233)	<p>Committed delivery day (CDD). Black text on white background. Font size: Minimum 4 mm.</p> <p>CDD: 2018-11-02</p>
C	11b Additional service Fixed delivery day (FDD)	<p>Please also see section 11.</p> <p>Fixed delivery day (FDD). Black text on white background. Font size: Minimum 4 mm.</p> <p>FDD: 2018-11-09</p>

Section	Comments
M 12 Shipment information	<p><u>Heading</u> <u>Content</u></p> <p>Shipment Id: Shipment identification (number)</p> <p>Date: Shipping date (when known)</p> <p>Payer account no: Freight payer DHL account number</p> <p>Senders ref: Senders reference</p> <p>Receivers ref: Receivers reference</p> <p>Weight: Package weight / Shipment weight, e.g. 5 / 12 kg</p> <p>If any of the weights are unknown, it may be replaced with a dash (-), e.g. - / 12 kg or 5 / - kg</p> <p>Delivery instr: Delivery instructions</p> <p>Delivery instr: Delivery instructions</p> <p>Font size: 2 mm.</p>
M 12 Shipment information DHL SERVICE POINT B2C (103)	<p>Field Delivery instr should contain Consignee name and address:</p> <p>Mottagare: Name Name Street address SE-Postal code City name</p> <p>Text 'Mottagare' to be set by default.</p>
M 12 Shipment information DHL PALL (210)	<p>This product requires additional information concerning total number of Full pallets and Half pallets for the shipment. This text should be placed between Weight and Delivery instr.</p> <p><u>Heading</u> <u>Content</u></p> <p>Package type: n HELPALL - n HALVPALL</p> <p>n = total number of Full Pallets and total number of Half Pallets, e.g. 1 HELPALL - 2 HALVPALL or 0 HELPALL - 3 HALVPALL.</p>
M 13 Number of packages	<p>Relative and Total number of packages.</p> <p>Example: A shipment containing three packages should be marked 1 / 3, 2 / 3 and 3 / 3.</p> <p>If any of the values are unknown, it may be replaced with a dash (-), e.g. 1 / - or - / 3.</p> <p>Font size: Minimum 5 mm.</p>

Section	Comments
M 14 Weight symbol	<p>To reduce risk for personal injury, every package with known weight should be marked with weight symbol. Minimum size of symbol: 15 x 15 mm.</p>
M 15 GTB reference	<p>Default text: We are working exclusively on basis of our current GTB in force and CMR Font size: Should be adjusted so that the text can be written on one row.</p>
O 16 Customer information	<p>This section can be used for additional description or information. There are no restrictions as long as the content does not interfere with other information on the label. If barcodes are used, they must follow standards other than those used by DHL for routing and license plate. Several bar codes can be used, linear as well as two-dimensional.</p>
M 16 Customer information DHL PARCEL CONNECT (109)	<p>Shipments that are addressed to parcelshop or parcelstation should contain name and address details to residential address (home address) in this section.</p> <ul style="list-style-type: none"> - The text should be right aligned. - The text should be written on one row. - No country name should be written in plain text. - ISO country code should be written in front of postal code.

Section	Comments
	(2L)SE75323+02000000 (403)75275323+80000036 <u>Data identifier (DI)</u> (2L) = ANSI standard (403) = GS1-128 standard
	(2L)SE75323+02000000 (403)75275323+80000036 <u>Country code</u> 2 letter country code (ISO 3166) 3 digit country code (ISO 3166)
	(2L)SE75323+02000000 (403)75275323+80000036 <u>Postal code</u> Postal code, without spaces or special characters, max 9 characters
	(2L)SE75323+02000000 (403)75275323+80000036 <u>Separator</u> + character as separator
	(2L)SE75323+02000000 (403)75275323+80000036 <u>Pos 1-2: Product code</u> 02 = DHL PAKET (102) DHL SERVICE POINT B2C (103) DHL SERVICE POINT C2B (104) DHL HOME DELIVERY (401/501) DHL HOME DELIVERY RETURN (501/502) 11 = DHL EUROCONNECT (202) 70 = DHL PARCEL CONNECT (109) 72 = DHL PARCEL RETURN CONNECT (107) 80 = DHL PALL (210), DHL STYCKE (211), DHL PARTI (212) 00 = Other products
	(2L)SE75323+02000000 (403)75275323+80000036 <u>Pos 3-4: Type of delivery</u> 00 = Default 53 = Parcel Shop 54 = Parcel Station
	(2L)SE75323+02000000 (403)75275323+80000036 <u>Pos 5: Reserved for future use</u> 0 = Default

	Section	Comments								
		<p>(2L)SE75323+02000000 (403)75275323+8000036</p> <p><u>Pos 6-8: Feature code</u></p> <p>001 = Customs clearance (used if sender and/or receiver is placed in a non EU country)</p> <p>002 = Cash on delivery (C.O.D) or Delivery after payment (DAD)</p> <p>004 = Consignee paid (payer code = 001, 002 or 3)</p> <p>032 = Dangerous goods</p> <p>000 = No feature</p> <p>The feature code is a three digit number based on a binary. If more than one feature, the values of the codes are added up. Example: If both 001 and 004 applies, the value should be 005.</p>								
	17 Routing barcode DHL PAKET EXPORT (112)	<p>Routing code for product DHL PAKET EXPORT (112) differs (after separator).</p> <p>(2L)FI66450+2W2102 (403)2083550+000000</p> <p><u>Pos 1-6 or 1-8: DHL network partner product code</u></p> <table> <tr> <td>FI</td> <td>2W2102</td> </tr> <tr> <td>EE, LT, LV</td> <td>2W2317</td> </tr> <tr> <td>DE</td> <td>70000000</td> </tr> <tr> <td>Other countries</td> <td>000000</td> </tr> </table>	FI	2W2102	EE, LT, LV	2W2317	DE	70000000	Other countries	000000
FI	2W2102									
EE, LT, LV	2W2317									
DE	70000000									
Other countries	000000									
M	18 License plate barcode	<p>Unique item Identifier expressed as one-dimensional barcode and as plain text.</p> <p><u>Barcode</u></p> <p>One of the following barcode standards can be used:</p> <ul style="list-style-type: none"> - ANSI standard ASC MH10, with J, 1J, 2J, 3J, 4J, 5J, 6J, 7J, 8J or 9J as Application Identifier, in symbology Code 128. - GS1-128, starting with FNC1, with 00 as Application Identifier, in symbology Code 128. <p>From Sweden, License plate expressed in GS1-128 (former EAN-128) barcode is preferred (gs1.se).</p> <p>Please see separate chapter for calculation of check digit.</p> <p><u>Plain text</u></p> <p>Font size: 2,5 mm.</p>								
O	19 Application info	<p>Name and version (if used) of system /software / application that created the label.</p> <p>Font size: Maximum 1,5 mm, aligned to the right.</p>								

9.4.3 Rules for barcodes

	ASC MH10	GS1
Symbology	Code 128	Code 128
Start character	A, B or C	A, B or C C is recommended
X-dimension	0330-0510 mm	0330-0510 mm
Barcode quality	A minimum B	A minimum B
Quiet zone left	Minimum 5 mm	Minimum 5 mm
Quiet zone right	Minimum 5 mm	Minimum 5 mm
Height	Minimum 25 mm	Minimum 25 mm
Width	Maximum 91 mm	Maximum 91 mm
Orientation	Portrait (fence)	Portrait (fence)
Character	B or C is optimal	C is optimal
Check digit	-	Yes
Print quality	Minimum grade B " Tested according to EN 1635	Minimum grade B " Tested according to EN 1635

GS1-128 is not in itself a bar code symbology but a standard that defines both data and data formats.

[Back to Content](#)

10 Appendices

10.1 Appendix A - DHL EUROCONNECT (202) min and max weight & dimensions

The below information can be retrieved by Product API.

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	1,0	-
Max dimensions, L x W x H (cm)	1360 x 240 x 290	-
Max volume (cbm)	-	84,864
Max loading metres (ldm)	-	13,6 Road train: 20,8

Country	Max weight (kg)	Exceptions
DK, NO	30000,0	
FI	38000,0	
GE, RU, UA	21000,0	
AD, BE, CH, DE, ES, FR, GI, LU, MA, MC, NL, PT, SM	25000,0	
GB, IE	27000,0	
IT	28000,0	
AT, CZ, EE, HU, LT, LV, PL, SI, SK	24000,0	
GR	24000,0	Dangerous goods: 20500,0
MK	20000,0	
BG, RS	23000,0	
HR	22000,0	
RO	22500,0	
TR	21500,0	

[Back to Content](#)

[Back to Product](#)

10.2 Appendix B - DHL PARCEL CONNECT (109) min and max weight & dimensions

The below information can be retrieved by Product API.

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	1
Min actual weight (kg)	0,1	-
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 1,0	-
Max length + circumference (cm)	360,0 *	-

To	Residential addressing		Parcelshop addressing		Parcelstation addressing	
	Kg	Dim (cm)	Kg	Dim (cm)	Kg	Dim (cm)
AT	31,5	200 x 120 x 80 *	20,0	120 x 60 x 60	31,5	60 x 35 x 35
BE	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	31,5	69 x 43 x 32
BG	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
CZ	31,5	200 x 120 x 80 *	30,0	100 x 50 x 50	-	Not available
DE	31,5	200 x 120 x 80 *	-	Not available	-	Not available
DK	-	Not available	31,5	200 x 120 x 80 *	20,0	60 x 40 x 40
EE	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	31,5	60 x 60 x 36
ES	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
FI	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	31,5	60 x 60 x 36
FR	31,5	200 x 120 x 80 *	-	Not available	-	Not available
GB	31,5	200 x 120 x 80 *	17,0	90 x 60 x 40	-	Not available
HR	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
HU	31,5	200 x 120 x 80 *	31,5	200 x 50 x 50	-	Not available
IE	31,5	200 x 120 x 80 *	-	Not available	-	Not available

To	Residential addressing		Parcelshop addressing		Parcelstation addressing	
	Kg	Dim (cm)	Kg	Dim (cm)	Kg	Dim (cm)
IT	31,5	200 x 120 x 80 *	-	Not available	-	Not available
LT	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
LU	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	31,5	75 x 44 x 60
LV	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	30,0	64 x 39 x 38
NL	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	31,5	60 x 35 x 35
NO	31,5	200 x 120 x 80 *	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60
PL	31,5	200 x 120 x 80 *	25,0	120 x 60 x 60	25,0	60 x 40 x 40
PT	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
RO	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
SI	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
SK	31,5	200 x 120 x 80 *	30,0	100 x 50 x 50	-	Not available

[Back to Content](#)

[Back to Product](#)

10.2.1 Appendix B.2 - DHL PARCEL CONNECT (109) max weight & dimensions - Simplified

Instead of the above table, the following simplified version can be used to cover all countries.
Please notice that the ones marked with "Not available" above are still valid.

Residential addressing		Parcelshop addressing		Parcelstation addressing	
Kg	Dim (cm)	Kg	Dim (cm)	Kg	Dim (cm)
31,5	200 x 120 x 80 Max length + circumference (cm): 360,0	20,0	90 x 50 x 40	20,0	60 x 35 x 35

[Back to Content](#)

[Back to Product](#)

10.2.2 Appendix B.3 - DHL PARCEL CONNECT (109) addressing and delivery options

This table shows the connection between different addressing options and the actual delivery method.

	Residential addressing	Parcelshop addressing	Parcelstation addressing
To	Delivery will be made to	Delivery will be made to	Delivery will be made to
AT	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
BE	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
BG	Doorstep (home delivery)	Parcelshop	Not available
CZ	Doorstep (home delivery)	Parcelshop	Not available
DE	Doorstep (home delivery) Delivery to access point can be selected after pre-advice	Not available	Not available
DK	Not available	Parcelshop	Parcelstation (box)
EE	Closest access point Packages with dimensions >120 x 60 x 60 cm will be delivered to doorstep	Parcelshop	Parcelstation (box)
ES	Doorstep (home delivery)	Parcelshop	Not available
FI	Closest access point Packages with dimensions >120 x 60 x 60 cm will be delivered to doorstep	Parcelshop	Parcelstation (box)
FR	Doorstep (home delivery)	Not available	Not available
GB	Doorstep (home delivery)	Parcelshop	Not available
HR	Doorstep (home delivery)	Parcelshop	Not available
HU	Doorstep (home delivery)	Parcelshop	Not available

To	Residential addressing	Parcelshop addressing	Parcelstation addressing
	Delivery will be made to	Delivery will be made to	Delivery will be made to
IE	Doorstep (home delivery) Delivery to access point can be selected after pre-advise	Not available	Not available
IT	Doorstep (home delivery) Delivery to access point can be selected after pre-advise	Not available	Not available
LT	Closest access point Packages with dimensions >120 x 60 x 60 cm will be delivered to doorstep	Parcelshop	Not available
LU	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
LV	Closest access point Packages with dimensions >120 x 60 x 60 cm will be delivered to doorstep	Parcelshop	Parcelstation (box)
NL	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
NO	Closest access point	Parcelshop	Parcelstation (box)
PL	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
PT	Doorstep (home delivery)	Parcelshop	Not available
RO	Doorstep (home delivery)	Parcelshop	Not available
SI	Doorstep (home delivery)	Parcelshop	Not available
SK	Doorstep (home delivery)	Parcelshop	Not available

[Back to Content](#)

[Back to Product](#)

10.3 Appendix C - DHL PARCEL CONNECT (109) pre-alert methods

To	Residential addressing		Parcelshop addressing		Parcelstation addressing	
	E-mail	SMS	E-mail	SMS	E-mail	SMS
AT	Yes	-	Yes	-	Yes	-
BE	Yes	Yes	Yes	Yes	Yes	Yes
BG	Yes	Yes	Yes	Yes	Not available	Not available
CZ	Yes	Yes	Yes	Yes	Not available	Not available
DE	Yes	-	Not available	Not available	Not available	Not available
DK	Not available	Not available	Yes	Yes	Yes	Yes
EE	Yes	Yes	Yes	Yes	Yes	Yes
ES	Yes	Yes	Yes	Yes	Not available	Not available
FI	Yes	Yes	Yes	Yes	Yes	Yes
FR	Yes	Yes	Not available	Not available	Not available	Not available
GB	Yes	Yes	Yes	Yes	Not available	Not available
HR	Yes	Yes	Yes	Yes	Not available	Not available
HU	Yes	Yes	Yes	Yes	Not available	Not available
IE	Yes	Yes	Not available	Not available	Not available	Not available
IT	Yes	-	Not available	Not available	Not available	Not available
LT	Yes	Yes	Yes	Yes	Not available	Not available
LU	Yes	Yes	Yes	Yes	Yes	Yes
LV	Yes	Yes	Yes	Yes	Yes	Yes
NL	Yes	Yes	Yes	Yes	Yes	Yes
NO	Yes	Yes	Yes	Yes	Yes	Yes
PL	Yes	Yes	Yes	Yes	Yes	Yes

To	Residential addressing		Parcelshop addressing		Parcelstation addressing	
	E-mail	SMS	E-mail	SMS	E-mail	SMS
PT	Yes	Yes	Yes	Yes	Not available	Not available
RO	Yes	Yes	Yes	Yes	Not available	Not available
SI	Yes	Yes	Yes	Yes	Not available	Not available
SK	Yes	Yes	Yes	Yes	Not available	Not available

[Back to Content](#)

[Back to Product](#)

10.4 Appendix D - Phone number validation

In all occurrences of phone numbers, it is important that only valid formats can be entered.

The following prefixes and characters can be used in phone number fields:

0046 or +46 or 46 (first zero in area code must be removed)

0047 or +47 or 47 (ok with foreign country prefixes)

Notice that only one prefix can be used (not e.g. +0046)

Numbers (0 to 9)

Dash/hyphen character (-)

Space character ()

No other characters can be used in phone number fields. For example:

Letters (A-Ö / a-ö)

Slash character (/)

Point character (.)

[Back to Content](#)

10.5 Appendix E - How to use references

References are used for tracking, loading, delivery and invoicing. To provide adequate references is important. Any reference expected in an invoice must be sent in the shipment information. A reference can contain a maximum of 35 characters. To cover different needs, behaviour and usage of reference, DHL suggests these specific references to be used. In addition the customer is free to send in other references if needed.

References	
Qualifier	Type of reference
AAO	Consignee reference
AAS	Shipment id
AAU	Pickup party reference
AEL	Unloading reference
AFN	Freight payer reference
AP	Invoice reference
CU	Consignor reference
DP	Delivery party reference
LO	Loading reference
RC	Routing code
SS	C.O.D reference

[Back to Content](#)

10.6 Appendix F - Country codes and names + countries per product

Please notice that there might be excluded regions. See product descriptions.

Country code and name		Possible to use with highlighted product(s)						
AD	Andorra	112	202	230	232	233	109	107
AT	Austria *	112	202	230	232	233	109	107
BE	Belgium *	112	202	230	232	233	109	107
BG	Bulgaria *	112	202	230	232	233	109	107
CH	Switzerland	112	202	230	232	233	109	107
CZ	Czech Republic *	112	202	230	232	233	109	107
DE	Germany *	112	202	230	232	233	109	107
DK	Denmark *	112	202	230	232	233	109	107
EE	Estonia *	112	202	230	232	233	109	107
ES	Spain *	112	202	230	232	233	109	107
FI	Finland *	112	202	230	232	233	109	107
FR	France *	112	202	230	232	233	109	107
GB	Great Britain	112	202	230	232	233	109	107
GE	Georgia	112	202	230	232	233	109	107
GI	Gibraltar	112	202	230	232	233	109	107
GR	Greece *	112	202	230	232	233	109	107
HR	Croatia *	112	202	230	232	233	109	107
HU	Hungary *	112	202	230	232	233	109	107
IE	Ireland *	112	202	230	232	233	109	107
IT	Italy *	112	202	230	232	233	109	107
LI	Liechtenstein	112	202	230	232	233	109	107
LT	Lithuania *	112	202	230	232	233	109	107
LU	Luxemburg *	112	202	230	232	233	109	107
LV	Latvia *	112	202	230	232	233	109	107
MA	Morocco	112	202	230	232	233	109	107
MC	Monaco	112	202	230	232	233	109	107
MK	Former Yugoslavian Republic of Macedonia	112	202	230	232	233	109	107

Country code and name		Possible to use with highlighted product(s)						
NL	Netherlands *	112	202	230	232	233	109	107
NO	Norway	112	202	230	232	233	109	107
PL	Poland *	112	202	230	232	233	109	107
PT	Portugal *	112	202	230	232	233	109	107
RO	Romania *	112	202	230	232	233	109	107
RS	Serbia	112	202	230	232	233	109	107
RU	Russia	112	202	230	232	233	109	107
SE	Sweden *	112	202	230	232	233	109	107
SI	Slovenia *	112	202	230	232	233	109	107
SK	Slovakia *	112	202	230	232	233	109	107
SM	San Marino	112	202	230	232	233	109	107
TR	Turkey	112	202	230	232	233	109	107
UA	Ukraine	112	202	230	232	233	109	107
* Member of EU								

[Back to Content](#)

10.7 Appendix G - Add. services combination matrix for product DHL SPECIAL (209)

Id	Additional service	Id	Additional service
1	Carrying help pickup	22	Installation advanced
2	Carrying help to room of choice	23	Insurance
3	Collection at terminal	24	Insurance high value
4	Dangerous goods	25	M20
5	Dangerous goods, Limited quantity	26	M40
6	Delivery at Construction site	27	M60
7	Delivery monitoring - pickup	28	Notification
8	Delivery monitoring - arrived at DHL term.	29	On-line appointment booking
9	Delivery monitoring - out for delivery	30	Packaging removal
10	Delivery monitoring - delivered	31	Pre-advice by driver
11	Delivery without Id control	32	Priority service G7
12	Delivery without POD (Proof of Delivery)	33	Priority service G10
13	EUR-pallet exchange	34	Priority service G12
14	Evening delivery	35	Removal of replaced goods
15	Evening delivery zone B	36	Tail lift loading
16	Evening delivery zone C	37	Tail lift unloading
17	Evening delivery zone D	38	Thermo cold
18	Evening delivery zone E	39	Thermo warm
19	Green Freight	40	Time definite loading
20	Indoor delivery	41	Time definite unloading
21	Installation	42	Weekend delivery

Description of matrix:

X = May be combined

N = May not be combined

10.8 Appendix H - Overview additional services per product

The below information can be retrieved by AdditionalService API.

Additional service	Valid for highlighted products																		
	B2B									B2C (C2B)									
Book-in	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Carrying help pickup	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Carrying help to room of choice	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Cash on delivery (C.O.D)	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Collection at terminal	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Customs handling - Full service	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Customs handling - Standard	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Customs, customers own declaration	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Customs, joint declaration	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Dangerous goods	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Dangerous goods, Limited quantity	102	112 DK NO	202	209	210	211	212	230	232	233	103	104	109 DK NO	107 DK NO	401	501	402	502	
Delivery at Construction site	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Delivery monitoring - pickup	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Delivery monitoring - arrived at DHL term.	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Delivery monitoring - out for delivery	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Delivery monitoring - delivered	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Delivery monitoring - collected by receiver	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Delivery monitoring - not coll. by receiver	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Delivery with Id control	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	

Additional service	Valid for highlighted products																		
	B2B									B2C (C2B)									
102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502		
Delivery without Id control	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Delivery without POD (Proof of Delivery)	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Doorstep delivery	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
EUR-pallet exchange	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Evening delivery	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Evening delivery zone B	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Evening delivery zone C	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Evening delivery zone D	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Evening delivery zone E	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Fixed delivery day	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Freight subsidy	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Green Freight	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Hardcopy POD (Proof of Delivery)	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Indoor delivery	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Installation	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Installation advanced	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Insurance	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Insurance high value	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
M20	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
M40	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
M60	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Non stackable	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	

Additional service	Valid for highlighted products																		
	B2B										B2C (C2B)								
Notification	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Notification by letter	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
On-line appointment booking	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Packaging removal	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Pre-advice by driver	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Priority service G7	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Priority service G10	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Priority service G12	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Removal of replaced goods	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Tail lift loading	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Tail lift unloading	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Thermo cold	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Thermo warm	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Time definite loading	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Time definite unloading	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	
Weekend delivery	102	112	202	209	210	211	212	230	232	233	103	104	109	107	401	501	402	502	

[Back to Content](#)

10.9 Appendix I - Additional services definitions (Eng + Swe)

10.9.1 Additional services in English sort order

Additional service - English sort order	Tillval
Book-in	Manuell tidsslotsbokning
Carrying help pick-up	Utbärning från anvisad plats
Carrying help to room of choice	Inbärning till anvisad plats
Cash on delivery (C.O.D)	Varuefterkrav
Collection at terminal	Avhämtas DHL-terminal
Customs handling - Full service	Tullhantering - Full service
Customs handling - Standard	Tullhantering - Standard
Customs, customers own declaration	Egen förtullning
Customs, joint declaration	Samförtullning
Dangerous goods	Farligt gods
Dangerous goods, Limited quantity	Begränsad mängd farligt gods
Delivery at Construction site	Byggplatsleverans
Delivery monitoring - pickup	Leveransbevakning - upphämtning
Delivery monitoring - arrived at DHL term.	Leveransbevakning - ankommen till DHL-terminal
Delivery monitoring - out for delivery	Leveransbevakning - utlastad för leverans
Delivery monitoring - delivered	Leveransbevakning - levererad
Delivery monitoring - collected by receiver	Leveransbevakning - upphämtad av mottagaren
Delivery monitoring - not coll. by receiver	Leveransbevakning - ej upphämtad av mottagaren
Delivery with Id control	Leverans med legitimationskontroll
Delivery without Id control	Leverans utan legitimationskontroll
Delivery without POD (Proof of Delivery)	Leverans utan kvittens
Doorstep delivery	Hemleverans
EUR-pallet exchange	EUR-Pallöverföring (PÖS)
Evening delivery	Kvällskörning
Evening delivery zone B	Kvällskörning zon B
Evening delivery zone C	Kvällskörning zon C
Evening delivery zone D	Kvällskörning zon D

Additional service - English sort order	Tillval
Evening delivery zone E	Kvällskörning zon E
Fixed delivery day	Beställd leveransdag (FDD)
Freight subsidy	Transportstöd
Green Freight	Skicka grönt
Hardcopy POD (Proof of Delivery)	Kvitttenskopia POD
Indoor delivery	Inbärning
Installation	Installation enkel
Installation advanced	Installation avancerad
Insurance	Försäkring
Insurance high value	Försäkring högvärdigt eller ömtåligt gods
M20	Montering 20
M40	Montering 40
M60	Montering 60
Non stackable	Ej stapelbart
Notification	Avisering
Notification by letter	Brevavisering
On-line appointment booking	Leveranstidsbokning online
Packaging removal	Återtag av transportemballage
Pre-advice by driver	Leveransbesked
Priority service G7	Garantitjänst G7
Priority service G10	Garantitjänst G10
Priority service G12	Garantitjänst G12
Removal of replaced goods	Bortforsling gammal vara
Tail lift loading	Bakgavellift lastning
Tail lift unloading	Bakgavellift lossning
Thermo cold	Termo kyla
Thermo warm	Termo värme
Time definite loading	Tidsbestämd lastning
Time definite unloading	Tidsbestämd lossning
Weekend delivery	Helgkörsning

[Back to Content](#)

10.9.2 Tillval i svensk sorteringsordning

Tillval - svensk sorteringsordning	Additional service
Avhämtas DHL-terminal	Collection at terminal
Avisering	Notification
Bakgavellift lastning	Tail lift loading
Bakgavellift lossning	Tail lift unloading
Begränsad mängd farligt gods	Dangerous goods, Limited quantity
Beställd leveransdag (FDD)	Fixed delivery day
Bortforsling gammal vara	Removal of replaced goods
Brevavisering	Notification by letter
Byggplatsleverans	Delivery at Construction site
Egen förtullning	Customs, customers own declaration
Ej stapelbart	Non stackable
EUR-Pallöverföring (PÖS)	EUR-pallet exchange
Farligt gods	Dangerous goods
Försäkring	Insurance
Försäkring högvärdigt eller ömtåligt gods	Insurance high value
Garantitjänst G10	Priority service G10
Garantitjänst G12	Priority service G12
Garantitjänst G7	Priority service G7
Helgkörning	Weekend delivery
Hemleverans	Doorstep delivery
Inbärning	Indoor delivery
Inbärning till anvisad plats	Carrying help to room of choice
Installation avancerad	Installation advanced
Installation enkel	Installation
Kvitttenskopia POD	Hardcopy POD (Proof of Delivery)
Kvällskörning	Evening delivery
Kvällskörning zon B	Evening delivery zone B
Kvällskörning zon C	Evening delivery zone C

Tillval - svensk sorteringsordning	Additional service
Kvällskörning zon D	Evening delivery zone D
Kvällskörning zon E	Evening delivery zone E
Leverans med legitimationskontroll	Delivery with Id control
Leverans utan kvittens	Delivery without POD (Proof of Delivery)
Leverans utan legitimationskontroll	Delivery without Id control
Leveransbesked	Pre-advice by driver
Leveransbevakning - ankommen till DHL-terminal	Delivery monitoring - arrived at DHL term.
Leveransbevakning - ej upphämtad av mottagaren	Delivery monitoring - not coll. by receiver
Leveransbevakning - levererad	Delivery monitoring - delivered
Leveransbevakning - upphämtad av mottagaren	Delivery monitoring - collected by receiver
Leveransbevakning - upphämtning	Delivery monitoring - pickup
Leveransbevakning - utlastad för leverans	Delivery monitoring - out for delivery
Leveranstidsbokning online	On-line appointment booking
Manuell tidsslotsbokning	Book-in
Montering 20	M20
Montering 40	M40
Montering 60	M60
Samförtullning	Customs, joint declaration
Skicka grönt	Green Freight
Termo kyla	Thermo cold
Termo värme	Thermo warm
Tidsbestämd lastning	Time definite loading
Tidsbestämd lossning	Time definite unloading
Transportstöd	Freight subsidy
Tullhantering - Full service	Customs handling - Full service
Tullhantering - Standard	Customs handling - Standard
Utbärning från anvisad plats	Carring help pick-up
Varuefterkrav	Cash on delivery (C.O.D)
Återtag av transportemballage	Packaging removal

10.10 Appendix J - Summary of 'Codes on label' & 'Code in EDI message' for all additional services

BOOK-IN		MANUELL TIDSSLOTSBOKNING
Handling code on label	Routing barcode on label	
BOI	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	49	49

CARRYING HELP PICKUP		UTBÄRNING FRÅN ANVISAD PLATS
Handling code on label	Routing barcode on label	
UTA	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	39	39

CARRYING HELP TO ROOM OF CHOICE		INBÄRNING TILL ANVISAD PLATS
Handling code on label	Routing barcode on label	
INA	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	38	38

CASH ON DELIVERY (C.O.D.)		VARUEFTERKRAV
Handling code on label	Routing barcode on label	
C.O.D	002	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	13	13

COLLECTION AT TERMINAL		AVHÄMTNING DHL-TERMINAL
Handling code on label	Routing barcode on label	
AVH	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	30	30

CUSTOMS HANDLING - FULL SERVICE		TULLHANTERING - FULL SERVICE
Handling code on label	Routing barcode on label	
C	001	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	40	40

CUSTOMS HANDLING - STANDARD		TULLHANTERING - STANDARD
Handling code on label	Routing barcode on label	
C	001	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	20	20

CUSTOMS, CUSTOMERS OWN DECLARATION		EGEN FÖRTULLNING
Handling code on label	Routing barcode on label	
C	001	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	35	35

CUSTOMS, JOINT DECLARATION		SAMFÖRTULLNING
Handling code on label	Routing barcode on label	
BCC	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	25	25

DANGEROUS GOODS		FARLIGT GODS
Handling code on label	Routing barcode on label	
ADR	032	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
08	08	08

DANGEROUS GOODS, LIMITED QUANTITY		BEGRÄNSAD MÄNGD FARLIGT GODS
Handling code on label	Routing barcode on label	
LQ	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
98	09	09

DELIVERY AT CONSTRUCTION SITE

BYGGPLATSLEVERANS

Handling code on label	Routing barcode on label	
BYG	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
33	33	33

DELIVERY MONITORING - PICKUP

LEVERANSBEVAKNING - UPPHÄMTNING

Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	70	70

DELIVERY MONITORING - ARRIVED AT DHL TERMINAL LEV.BEV - ANKOMMEN DHL-TERM

Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	72	72

DELIVERY MONITORING - OUT FOR DELIVERY LEVERANSBEVAKNING - UTLASTAT F LEV

Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	74	74

DELIVERY MONITORING - DELIVERED

LEVERANSBEVAKNING - LEVERERAD

Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	78	78

DELIVERY MONITORING - COLLECTED BY RECEIVER

LEV.BEV - UPPHÄMTAD AV MOTT

Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	82	82

DELIVERY MONITORING - NOT COLLECTED BY RECEIVER

LEV.BEV - EJ UPPH AV MOTT

Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	84	84

DELIVERY WITH ID CONTROL

LEVERANS MED LEGITIMATIONSKONTROLL

Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	62	62

DELIVERY WITHOUT ID CONTROL

LEVERANS UTAN LEGITIMATIONSKONTROLL

Handling code on label	Routing barcode on label	
LUL	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	29	29

DELIVERY WITHOUT POD (PROOF OF DELIVERY)

LEVERANS UTAN KVITTENS

Handling code on label	Routing barcode on label	
EJ POD	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	28	28

DOORSTEP DELIVERY

HEMLEVERANS

Handling code on label	Routing barcode on label	
HEM	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	61	61

EUR PALLET EXCHANGE

EUR-PALLÖVERFÖRING (PÖS)

Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	-	-

EVENING DELIVERY		KVÄLLSKÖRNING
Handling code on label	Routing barcode on label	
KVÄ	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	63	63
EVENING DELIVERY ZONE B		KVÄLLSKÖRNING ZON B
Handling code on label	Routing barcode on label	
KVB	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	65	65
EVENING DELIVERY ZONE C		KVÄLLSKÖRNING ZON C
Handling code on label	Routing barcode on label	
KVC	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	66	66
EVENING DELIVERY ZONE D		KVÄLLSKÖRNING ZON D
Handling code on label	Routing barcode on label	
KVD	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	67	67
EVENING DELIVERY ZONE E		KVÄLLSKÖRNING ZON E
Handling code on label	Routing barcode on label	
KVE	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	68	68
FIXED DELIVERY DAY		BESTÄLLED LEVERANS DAG (FDD)
Handling code on label	Routing barcode on label	
-	-	Please see label section
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	47	47

FREIGHT SUBSIDY		TRANSPORTSTÖD
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	ZAT	4517=1
GREEN FREIGHT		SKICKA GRÖNT
Handling code on label	Routing barcode on label	
CO2 or CO₂ or separate logo	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	02	02
HARDCOPY POD (PROOF OF DELIVERY)		KVITTENSKOPIA POD
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	34	34
INDOOR DELIVERY		INBÄRNING
Handling code on label	Routing barcode on label	
INB	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
16	16	16
INSTALLATION		INSTALLATION ENKEL
Handling code on label	Routing barcode on label	
IE*[no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	54	54
INSTALLATION ADVANCED		INSTALLATION AVANCERAD
Handling code on label	Routing barcode on label	
IA*[no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	55	55

INSURANCE

FÖRSÄKRING

Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
01	01	01

INSURANCE HIGH VALUE

FÖRSÄKRING HÖGVÄRDIGT ELLER ÖMTÅLIGT GODS

Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	11	11

M20

MONTERING 20

Handling code on label	Routing barcode on label	
M20* [no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	57	57

M40

MONTERING 40

Handling code on label	Routing barcode on label	
M40* [no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	58	58

M60

MONTERING 60

Handling code on label	Routing barcode on label	
M60* [no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	59	59

NON STACKABLE

EJ STAPELBART

Handling code on label	Routing barcode on label	
NSTB	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	17	17

NOTIFICATION

AVISERING

Handling code on label	Routing barcode on label	
AVI	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
ZAS	ZAS	16

NOTIFICATION BY LETTER

BREVAVISERING

Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	-	-

ON-LINE APPOINTMENT BOOKING

LEVERANSTIDSBOKNING ONLINE

Handling code on label	Routing barcode on label	
TID	-	Please see label section
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	12	12

PACKAGING REMOVAL

ÅTERTAG AV TRANSPORTEMBALLAGE

Handling code on label	Routing barcode on label	
ÅAT	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	44	44

PRE-ADVICE BY DRIVER

LEVERANSBESKED

Handling code on label	Routing barcode on label	
LEV	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
19	19	19

PRIORITY SERVICE G7

GARANTITJÄNST G7

Handling code on label	Routing barcode on label	
G7	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
21	21	21

PRIORITY SERVICE G10

GARANTITJÄNST G10

Handling code on label	Routing barcode on label	
G10	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
22	22	22

PRIORITY SERVICE G12

GARANTITJÄNST G12

Handling code on label	Routing barcode on label	
G12	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
14	14	14

REMOVAL OF REPLACED GOODS

BORTFORSLING GAMMAL VARA

Handling code on label	Routing barcode on label	
BGV* [no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	52	52

TAIL LIFT LOADING

BAKGAVELLIFT LASTNING

Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
26	26	26

TAIL LIFT UNLOADING

BAKGAVELLIFT LOSSNING

Handling code on label	Routing barcode on label	
BGL	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
15	15	15

THERMO COLD

TERMO KYLA

Handling code on label	Routing barcode on label	
CLD	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
60	60	60

THERMO WARM

TERMO VÄRME

Handling code on label	Routing barcode on label	
WRM	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
50	50	50

TIME DEFINITE LOADING

TIDSBESTÄMD LASTNING

Handling code on label	Routing barcode on label	
TLA	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
27	27	27

TIME DEFINITE UNLOADING

TIDSBESTÄMD LOSSNING

Handling code on label	Routing barcode on label	
TLO	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
10	10	10

WEEKEND DELIVERY

HELGÖRNING

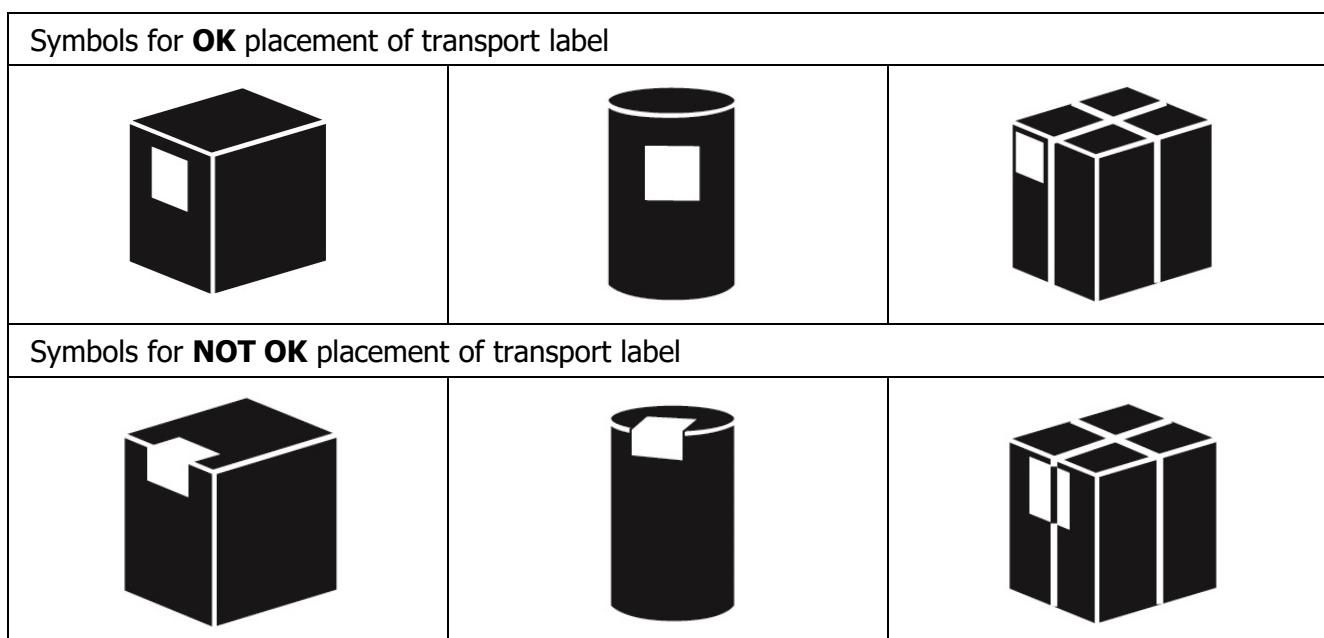
Handling code on label	Routing barcode on label	
HLG	-	
Booking message IFTMBF	Shipment instruction IFTMIN	Shipment instruction FRTCON
-	64	64

[Back to Content](#)

10.11 Appendix K - DHL HOME DELIVERY RETURN (402) (502) information label

10.11.1 Package symbols for return information labels

The symbols below can be downloaded from dhldashboard.se.



[Back to Content](#)

[Back to Product](#)

10.11.2 Return information label for product 402

DHL Home Delivery Return 
Så här gör du när du ska skicka din vara i retur

1. Emballera dina varor
Emballaget ska vara av ett starkt och stöttåligt material som klarar normal godshantering, samlastning, automatsortering och lastsäkring.

Väger varan över 35 kg ska du ställa och fästa den på pall/lastbärare.

Tänk på att DHL inte tillhandahåller transportemballage.

2. Fäst adressetiketterna på dina varor
Fäst adressetiketten så att den är väl synlig och inte ligger vikt över en kant eller skyms av tejp, buntband eller liknande. En adressetikett per kolli. Nedan visas exempel på hur etiketten ska sättas fast.

 **OK**

 **INTE OK**

3. Boka upphämtning
När du har emballerat och fäst adressetiketter på dina varor, vänligen kontakta DHLs Kundservice på **0771 – 345 345** för att boka upphämtning.

4. Förbered upphämtning
Placera varorna så att de är lättillgängliga för föraren att hantera vid tidpunkten för upphämtningen.

5. Kvittens
Be föraren kvittera denna lapp i samband med upphämtningen.
Detta är ditt kvitto på att du har lämnat från dig varorna.

Sändningsnummer: XXX XXX XXX X

Avsändare: Fredrik Johannesson
Sofielundsgatan 45
752 23 UPPSALA

Antal kollin: 2
Vikt: 179
Volym: 3,080
Flm:
Ppl:

Bilnummer: _____

Datum &
Förarens sign: _____

10.11.3 Return information label for product 502

DHL Home Delivery Return 
Så här gör du när du ska skicka din vara i retur

1. Emballera dina varor
Emballaget ska vara av ett starkt och stöttåligt material som klarar normal godshantering, samlastning, automatsortering och lastsäkring.

Väger varan över 35 kg ska du ställa och fästa den på pall/lastbärare.

Tänk på att DHL inte tillhandahåller transportemballage.

2. Fäst adressetiketterna på dina varor
Fäst adressetiketten så att den är väl synlig och inte ligger vikt över en kant eller skyms av tejp, buntband eller liknande. En adressetikett per kolli. Nedan visas exempel på hur etiketten ska sättas fast.

 **OK**

 **INTE OK**

3. Boka upphämtning
DHL kommer att kontakta dig via telefon för att boka tid för upphämtning.

4. Förbered upphämtning
Placera varorna så att de är lättillgängliga för föraren att hantera vid tidpunkten för upphämtningen.

5. Kvittens
Be föraren kvittera denna lapp i samband med upphämtningen.
Detta är ditt kvitto på att du har lämnat från dig varorna.

Sändningsnummer: XXX XXX XXX X

Avsändare: Fredrik Johannesson
Sofielundsgatan 45
752 23 UPPSALA

Antal kollin: 2
Vikt: 179
Volym: 3,080
Flm:
Ppl:

Bilnummer: _____

Datum &
Förarens sign: _____

10.12 Appendix L - Example of End-of-day manifest / Shipment list

Appendix - Example of End-of-day manifest / Shipment list

Sändningslista - DHL PRODUKT - avsändarens ex

Avsändare:
AVSÄNDAREN AB, Sofielundsgatan 5, 753 23 UPPSALA
Kontakt / tel:
Kontaktperson / 018-495 91 02

Avsändningsdatum: 2017-08-01



Sändningsnr.	Avs. Referens	Mottagare Namn	Adress	Postnr	Ort	Land	Tilval	Kolli	Vikt	Vol	Fm	Ppl
6291238258	12345678901234567890	Mottagaren AB	Fiskjusevägen 118, 14 t	45178	FISKEBACKSKIL	SE	AVISERING FÄRLIGT GODS	4	85,0	0,620		
6291238290	Referens 123	Mottagare A	Måsvägen 18	73291	ARBOGA	SE						
6291238357	456 Referens	Mottagare B	Tallstigen 4	50475	BORÅS	SE	MILJÖFRAKT	1	200,0	0,420		
6291238431	458427-1	Mottagare C	Vintergatan 77 B	86134	TIMRÅ	SE						
6291238464	4718B-8	Mottagare D	Sommarvägen 14	29476	SOLVESBORG	SE	TERMO VÄRME	1	60,0		1,0	
6291238472	458242-2	Mottagare E	Vallen 1093	62266	GOTLANDS TOFTA	SE						
6291238498	458712	Mottagare F	Kungsgatan 118	18357	TÄBY	SE	LEVERANS UTAN KVITTENS	3	300,0	1,855	1,5	
6291238506	Utlästningsavdelningen	Mottagare G	Kostögen 12	37024	NÄTRABY	SE						
6291238548	456314	Mottagare H	Edebymvägen 2	82041	FÄRLA	SE	FÖRSÄKRING	5	228,0			
6291238571	452570	Mottagare I	Gälvavägen 47	61835	KOLMARDEN	SE	LEVERANS- BEVÄKNING	10	1200,0			
6291238597	451093	Mottagare J	Uppsalavägen 1	74142	KNIVSTA	SE						
6291238613	451872	Mottagare K	Drottninggatan 12	19256	SÖLLENTUNA	SE	G10	11	251,0			
6291238621	456327	Mottagare L	Granköttestigen 8	82433	HUDIKSVALL	SE		6	87,0	1,050	3,0	
Antal sändningar:		Antal EUR-pallar:		TOTALT:		79	6834,9	3,965	2,20	5,5		
13												

Sändningarna kvitteras för befordran	Datum	Transportlens underskrift
		Bilnummer

Sida: 1 av 1

10.13 Appendix M - API overview

10.13.1 Location Finder API

Used for products	DHL PARCEL CONNECT (109)			
Used for add. services				
Field in API response	Description	In API?	In EDI file?	On label?
serviceTypes	Only shops/stations with value "parcel:pick-up" is possible to select.	No.	No.	No.
locationType	Values can be: - servicepoint - locker - postoffice - any other value	Value in part AccessPoint/ subtype: servicepoint locker postoffice value	Value in routing code (reference): 53 54 53 53	Value in routing code: 53 54 53 53
keyword	Shop type expressed with the wording used by the receiving country.	name	IFTMIN: NAD+DP 3036	Yes. Please see label section.
keywordId	Id of shop/station.	id	IFTMIN: NAD+ST 3039	Yes. Please see label section.
name	Name of parcelshop or parcelstation.	No.	No.	No.

Field in API response	Description	In API?	In EDI file?	On label?
streetAddress	Street address to parcelshop or parcelstation. Please notice that for shipments to parcelstations (keyword = locker) in AT it is NOT allowed to print streetAddress on label.	street Handled by print API.	IFTMIN: NAD+DP 3042	Yes. Please see label section.
postalCode	Postal code to parcelshop or parcelstation.	postalCode	IFTMIN: NAD+DP 3251	Yes. Please see label section.
addressLocality	City of the parcelshop or parcelstation.	cityName	IFTMIN: NAD+DP 3164	Yes. Please see label section.
countryCode	Country code to parcelshop or parcelstation.	countryCode	IFTMIN: NAD+DP 3207	Yes. Please see label section.

[Back to Content](#)

10.13.2 ServicePointLocator API

Used for products	DHL SERVICE POINT B2C (103)
Used for add. services	Cash on delivery (C.O.D) Doorstep delivery

Field in API response	Description	In API?	In EDI file?	On label?
doorStepDeliveryAvailable	Value can be true or false. Shows if selected postal code is available for service Doorstep delivery or not. If true (and service is selected), then doorStepDelivery address must be used as AccessPoint.	See below.	See below.	See below.
id	Response gives value like SE-nnnn00. Only four digit value (nnnn) to be used.	Value from nnnn in field "id" in part AccessPoint	IFTMIN: Value from nnnn in NAD+ST 3039	No.
name	Name of SERVICE POINT/Access point.	name	IFTMIN: NAD+DP 3036	Yes. Please see label section.
street	Street address to SERVICE POINT/Access point.	street	IFTMIN: NAD+DP 3042	Yes. Please see label section.
postalCode	Postal code to SERVICE POINT/Access point.	postalCode	IFTMIN: NAD+DP 3251	Yes. Please see label section.
cityName	City of the SERVICE POINT/Access point.	cityName	IFTMIN: NAD+DP 3164	Yes. Please see label section.

featureCodes	SERVICE POINTs where value is SF054 can handle Cash on delivery (C.O.D.).	Please see API models.	Please see IFTMIN specification.	Yes. Please see label section.
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[Back to Content](#)

10.13.3 Other APIs

HomeDeliveryLocator API

Description/usage	Available additional services Validate products DHL or external terminal details
Used for products	401, 501, 402, 502
Used for add. services	Carrying help pickup, Carrying help to room of choice, Evening delivery, Evening delivery B-E, Installation, Installation advanced, M20, M40, M60, Packaging removal, Removal of replaced goods, Weekend delivery

HD LevTid Online

Description/usage	Possible dates/time slots for delivery Field ResponseTextLabel should be printed on label (in field 11 Handling code) Field ResponseText should be sent in shipment instruction
Used for products	
Used for add. services	On-line appointment booking

Terminal API

Description/usage	Terminals that are available and terminal details (address etc)
Used for products	
Used for add. services	Collection at terminal

TimeTable API

Description/usage	Service availability
Used for products	
Used for add. services	Priority service G7, G10 and G12 (for domestic shipments)

PostalCode API - Route

Description/usage	Domestic routing/linehaul code (on label)
Used for products	102, 209, 210, 211, 212, 103, 104, 401, 501, 402, 502
Used for add. services	

PostalCode API - Gateway

Description/usage	Domestic linehaul code for used gateway on label
Used for products	112, 233, 109, 107
Used for add. services	

LTC Lead Time Calculator API

Description/usage	Postcode and country code validation Committed delivery day Service availability
Used for products	233
Used for add. services	Fixed delivery day (prod 202), Priority service G12 (prod 233)

[Back to Content](#)

11 Version history

Version/Date	Chapter(s)	Comments
Version 4.0 2017-08-01	General	<ul style="list-style-type: none">▪ This manual replaces the following manuals for DHL Freight products:<ul style="list-style-type: none">○ DHL FREIGHT (SWEDEN) - PRODUCT DEFINITION DHL EUROCONNECT, DHL EUROCONNECT PLUS, DHL NORDIC PALLET○ DHL FREIGHT (SWEDEN) - PRODUCT MANUAL DHL PAKET - PALL - STYCKE - PARTI○ DHL FREIGHT (SWEDEN) - PRODUCT MANUAL DHL HOME DELIVERY○ DHL FREIGHT (SWEDEN) - PRODUCT MANUAL DHL PARCEL CONNECT○ DHL SERVICE POINT PRODUCT MANUAL B2C AND C2B○ DHL FREIGHT SWEDEN TRANSPORT LABEL SPECIFICATION○ DHL FREIGHT TRANSPORT LABEL ONEPAGER
	5.4	<ul style="list-style-type: none">▪ Product DHL EUROLINE (205) added.
	5.10	<ul style="list-style-type: none">▪ Product DHL EURAPID (233) added.
	5.11	<ul style="list-style-type: none">▪ Product DHL SERVICE POINT B2C (103): Maximum dimensions varies depending on if delivery method is to a parcelshop (SERVICE POINT) or parcelstation (Swipbox).
	5.13 5.14	<ul style="list-style-type: none">▪ Product DHL PARCEL CONNECT (109) and DHL PARCEL RETURN CONNECT (107): New countries added: BG, CZ, ES, FR, HR, HU, IE, PT, RO, SI, SK.
	5.15 5.16	<ul style="list-style-type: none">▪ Max actual weight updated from 1000 to 800 kg for DHL HOME DELIVERY products (401, 501, 402 or 502).
	6	<ul style="list-style-type: none">▪ Some names/definitions of additional services are changed (in english and/or in swedish). Please update the definitions if you are already using them in your application.
	6.1 6.7 6.8 6.29 6.41	<ul style="list-style-type: none">▪ The following additional services are added: Book-in Customs handling - Full service Customs, customers own declaration Hardcopy POD (Proof of Delivery) On-line appointment booking
	9.4.2	<ul style="list-style-type: none">▪ Field 9 on label: (Country dependent) restrictions for printing receiver phone number added for product DHL PARCEL CONNECT (109).

Version/Date	Chapter(s)	Comments
	9.4.2	<ul style="list-style-type: none"> ▪ Field 11 on label: Updated text for Handling code DHL PAKET EXPORT (112) for shipments to DK and NO.
	9.4.2	<ul style="list-style-type: none"> ▪ Field 11 on label: Updated text for Handling code DHL PARCEL CONNECT (109) for shipments to NO.
	9.4.2	<ul style="list-style-type: none"> ▪ Field 12 on label: Added information concerning total number of Full pallets and Half pallets for the shipment.
	10.2 10.3	<ul style="list-style-type: none"> ▪ Not possible to select delivery to Parcelstation for country DE. ▪ New countries added. ▪ Max weight and dimensions updated. ▪ Possible pre-alert methods updated. ▪ Changes are highlighted.
Version 4.1 2017-09-19	10.2	<ul style="list-style-type: none"> ▪ Not possible to select delivery to Parcelshop or Parcelstation for country FI.
Version 4.2 2017-11-01	5.10	<ul style="list-style-type: none"> ▪ Max volume per shipment updated to 7,575. ▪ Max loading metres per shipment updated to 1,25. ▪ Number of decimals for loading metres updated.
	6.7	<ul style="list-style-type: none"> ▪ Certain products need separate agreement for service Customs handling - Standard.
	6.19	<ul style="list-style-type: none"> ▪ Separate agreement needed for service Delivery to consumer DHL PARTI.
Version 4.3 2018-04-05	5.3 5.4	<ul style="list-style-type: none"> ▪ DHL EUROCONNECT (202) and DHL EUROLINE (205) Crimea/Sebastopol region (UA) added as excluded region.
	5.4	<ul style="list-style-type: none"> ▪ DHL EUROLINE (205) Launch date for product postponed until 2018-11-01.
	5.5	<ul style="list-style-type: none"> ▪ DHL PALL (210) Maximum height updated for Full Pallet.
	5.13	<ul style="list-style-type: none"> ▪ DHL PARCEL CONNECT (109) Payer code 023 may be used for product (only allowed when additional service Customs, joint declaration is used).
	6 10.7	<ul style="list-style-type: none"> ▪ DHL EUROLINE (205) inactivated for additional services (due to postponed launch of product).
	6	<ul style="list-style-type: none"> ▪ Additional service Delivery to consumer DHL PARTI removed.
	6.7	<ul style="list-style-type: none"> ▪ Customs handling - Standard Updated description of procedure.

Version/Date	Chapter(s)	Comments
	6.9	<ul style="list-style-type: none"> ▪ Customs, joint declaration Possible to use for product DHL PALL (210). - payer code must be 1. - fixed delivery address must be used. SE added av valid country. ▪ Instructions added.
	6.10	<ul style="list-style-type: none"> ▪ Dangerous goods Can not be combined with updated. Service specific updated.
	6.27	<ul style="list-style-type: none"> ▪ Fixed delivery date Additional service added.
	6.1 6.10 6.54	<ul style="list-style-type: none"> ▪ Book-in, Dangerous goods and Time definite unloading Additional services can not be combined with Fixed delivery date.
	6.34 6.35	<ul style="list-style-type: none"> ▪ Insurance and Insurance high value Text to display updated.
Version 4.4 2018-04-06	5.13	<ul style="list-style-type: none"> ▪ DHL PARCEL CONNECT (109) Instructions for documents added.
	9.4.2	<ul style="list-style-type: none"> ▪ Field 9 on label - Receiver phone number for DHL PARCEL CONNECT (109) List of countries updated.
	9.4.2	<ul style="list-style-type: none"> ▪ Field 10 on label: Information that domestic routing code is mandatory for several products added.
	10.3	<ul style="list-style-type: none"> ▪ DHL PARCEL CONNECT (109) SMS possible to select for country NO.
Version 4.5 2018-08-30	5.2	<ul style="list-style-type: none"> ▪ DHL PAKET EXPORT (112): Payer code 022 is no longer valid to use for product.
	5.3	<ul style="list-style-type: none"> ▪ DHL EUROCONNECT (202): Minimum measurements added.
	5.4	<ul style="list-style-type: none"> ▪ DHL EUROLINE (205): New product that launches on November 1st 2018.
	5.5	<ul style="list-style-type: none"> ▪ DHL PALL (210): Maximum height for Full Pallet increased to 220 cm.
	5.7	<ul style="list-style-type: none"> ▪ DHL PARTI (212): "Product specific" area updated with mandatory information in pickup request EDI message.

Version/Date	Chapter(s)	Comments
	5.8	<ul style="list-style-type: none"> ▪ DHL NORDIC PALLET (230): "Product specific" area updated: <ul style="list-style-type: none"> • DHL Freight has stopped selling the product DHL NORDIC PALLET (230) to new customers from June 15th 2018. • May only be used according to separate agreement. • The product will no longer be available for use from November 1st 2019.
	5.10	<ul style="list-style-type: none"> ▪ DHL EURAPID (233): "Product specific" area updated: Section 11b on label must contain text CDD: and selected date.
	5.11	<ul style="list-style-type: none"> ▪ DHL SERVICE POINT B2C (103): In "Product specific" area the text concerning notifications is updated. It is now possible to use both sms and e-mail for notification on a single shipment.
	5.13	<ul style="list-style-type: none"> ▪ DHL PARCEL CONNECT (109): "Product specific" area updated with clarification concerning addressing and delivery methods. ▪ "Instructions" area updated with the following text: Two copies of customs documents must also be attached on the outside of the package.
	Appendix B Appendix C Appendix F	<ul style="list-style-type: none"> ▪ Country GB added. ▪ Some countries have extended or reduced addressing- or pre-alert method possibilities. ▪ Some weight and dimension limits updated. Changes are highlighted.
	6.11	<ul style="list-style-type: none"> ▪ Additional service Limited quantity activated for products DHL PAKET EXPORT (112), DHL PARCEL CONNECT (109) and DHL PARCEL RETURN CONNECT (107) when destination country is DK or NO.
	6.19 6.20	<ul style="list-style-type: none"> ▪ Delivery without Id control is "On Hold" for DHL HOME DELIVERY (401) (501) until further notice. ▪ Delivery without POD is "On Hold" for DHL HOME DELIVERY (401) (501) until further notice.
	6.27	<ul style="list-style-type: none"> ▪ Added info in section "Codes on label" for additional service Fixed delivery date. Section 11b on label must contain text FDD and selected date.
	6.44	<ul style="list-style-type: none"> ▪ Additional service Pre-advice by driver is now automatically included in DHL HOME DELIVERY (401) (501) and must no longer be displayed as an additional service for this product.
	6.48	<ul style="list-style-type: none"> ▪ Additional service Removal of replaced goods must be combined with Carrying help to room of choice.

Version/Date	Chapter(s)	Comments
	6.51	<ul style="list-style-type: none"> ▪ Additional service Thermo Cold is no longer available for DHL EUROCONNECT (202).
	6.52	<ul style="list-style-type: none"> ▪ Additional service Thermo Warm is no longer available for DHL EUROCONNECT (202).
	6.55	<ul style="list-style-type: none"> ▪ Additional service Two-man handling must be combined with either Carrying help to room of choice <u>or</u> Carrying help pickup.
	9.4.1	<ul style="list-style-type: none"> ▪ Added section 11b. Used for date for specific products or services.
	9.4.2	<ul style="list-style-type: none"> ▪ Section 11 - Handling code for DHL PAKET EXPORT (112) and DHL PARCEL CONNECT (109): Font size row 2 updated from 2 mm to Minimum 3 mm. It is still preferable that the text does not exceed one row.
	9.4.2	<ul style="list-style-type: none"> ▪ Section 11b for product DHL EURAPID (233): Committed delivery date should be printed. Header "CDD:".
Version 4.6 2018-09-18	9.4.2	<ul style="list-style-type: none"> ▪ Section 11b for additional service Fixed delivery date (FDD): Fixed delivery date should be printed. Header "FDD:".
	5.3	<ul style="list-style-type: none"> ▪ DHL EUROCONNECT (202): Min and max weight etc removed. Please see Appendix A.
Version 4.7 2019-02-01	5.4	<ul style="list-style-type: none"> ▪ DHL EUROLINE (205): Description of product removed, awaiting further development.
	5	<p>DHL EUROLINE (205)</p> <ul style="list-style-type: none"> ▪ Product removed.
	5.2	<p>DHL PAKET EXPORT (112)</p> <ul style="list-style-type: none"> ▪ Valid countries added: BE, DE, LU, NL. (DE may only be used according to separate agreement.) ▪ Excluded regions for NL and NO added. ▪ Max weight per piece to DE: 31,5 kg.
	5.13	<p>DHL PARCEL CONNECT (109)</p> <ul style="list-style-type: none"> ▪ Excluded regions for NO added.
	6.19	<p>Delivery without Id control</p> <ul style="list-style-type: none"> ▪ Re-activated for products 401 and 501.
	6.20	<p>Delivery without POD (Proof of Delivery)</p> <ul style="list-style-type: none"> ▪ Re-activated for products 401 and 501.
	6.27	<p>Fixed delivery date and Notification</p> <ul style="list-style-type: none"> ▪ Additional services cannot be combined.
	6.40	<p>Notification</p> <ul style="list-style-type: none"> ▪ Possible to use for product DHL EUROCONNECT (202).
	6.40	

Version/Date	Chapter(s)	Comments
	6.40 6.53 6.54	Valid for product DHL EUROCONNECT (202): Notification cannot be combined with Time definite loading or Time definite unloading .
	6.53	Time definite loading <ul style="list-style-type: none">▪ Sections 'Service specific' and 'Text to display in user interface updated'.
	Ex 6.55	Two-man handling <ul style="list-style-type: none">▪ Additional service removed.
	9.4.2	Label section 11 <ul style="list-style-type: none">▪ Updated for products DHL PAKET EXPORT (112) and DHL PARCEL CONNECT (109). Return text for NO changed from 0060 to 0063.
Version 4.8 2019-04-15	5.2	DHL PAKET EXPORT (112) <ul style="list-style-type: none">▪ Country DE removed as valid country.
	5.4	DHL SPECIAL (209) <ul style="list-style-type: none">▪ Product added.▪ Not yet launched, but soon to come.
	5.13 & 5.14	DHL PARCEL CONNECT (109) & DHL PARCEL RETURN CONNECT (107) <ul style="list-style-type: none">▪ Section 'Product specific' updated with: The routing code that is written on the label (destination coded routing information) must also be transmitted as a specific reference in shipment instruction EDI file (please see EDI specifications).
	6.27	Fixed delivery day <ul style="list-style-type: none">▪ Definition changed from 'date' to 'day'.
	6.34	Insurance <ul style="list-style-type: none">▪ Section 'Validations' updated with: Max insurance value for products 112, 109 and 107: 100.000 SEK.
	6.48	Removal of replaced goods <ul style="list-style-type: none">▪ Must be combined with Carrying help to room of choice or Installation or Installation Advanced.
	6 9.4.1 10.7	<ul style="list-style-type: none">▪ Updated with information concerning product DHL SPECIAL (209).

Version/Date	Chapter(s)	Comments
Version 4.9 2019-09-25	5.2	<p>DHL PAKET EXPORT (112)</p> <ul style="list-style-type: none"> ▪ Max number of pieces per shipment changed from 10 to 999. ▪ Max length + circumference (on piece level) removed. ▪ Max volume (cbm) per piece changed to 0,432.
	5.8	<p>DHL NORDIC PALLET (230)</p> <ul style="list-style-type: none"> ▪ Product definitions re-launched.
	5.10	<p>DHL EURAPID (233)</p> <ul style="list-style-type: none"> ▪ LI and LU added as valid countries. ▪ Section 'Product specific' updated. Changed from "Committed delivery date" to "Committed delivery day".
	6.29	<p>Green Freight</p> <ul style="list-style-type: none"> ▪ Swedish definition/translation changed from "Miljöfrakt" to "Skicka grönt".
	9.4.2	<p>Label section 11</p> <ul style="list-style-type: none"> ▪ Added symbol/logo to be used for additional service Green Freight.
	6.53 & 6.54	<p>Time definite loading & Time definite unloading</p> <ul style="list-style-type: none"> ▪ Section 'Service specific' updated. Changed from "chargeable weight <u>above</u> 1500 kg" to "chargeable weight <u>from</u> 1500 kg". ▪ Section 'Text to display in user interface' updated. Changed from "sändningar <u>över</u> 1500 kg" to "sändningar <u>från</u> 1500 kg".
	10.7 Appendix G	Appendix including Additional services combination matrix for product DHL SPECIAL (209) added.
Version 5.0 2020-03-04	3	<ul style="list-style-type: none"> ▪ Updated info concerning where to find latest version, other specifications etc.
	Several	<ul style="list-style-type: none"> ▪ The following chapters have got updated API names and/or descriptions: 5.1, 5.2, 5.4, 5.5, 5.6, 5.7, 5.10, 5.11, 5.12, 5.13, 5.14, 5.15, 5.16, 6.2, 6.3, 6.4, 6.5, 6.22, 6.23, 6.24, 6.25, 6.26, 6.32, 6.33, 6.36, 6.37, 6.38, 6.42, 6.43, 6.47, 6.48, 6.55, 9.4.2
	Several	<ul style="list-style-type: none"> ▪ The following chapters have got the API information section removed: 5.3, 5.8, 5.9

Version/Date	Chapter(s)	Comments
	5.2	<p>DHL PAKET EXPORT (112)</p> <ul style="list-style-type: none"> ▪ Section 'Valid countries': DE added as valid country. ▪ Section 'Product specific' added, with information concerning routing code.
	5.3	<p>DHL EUROCONNECT (202)</p> <ul style="list-style-type: none"> ▪ Section 'Product specific' updated with new definition for long goods.
	5.12	<p>DHL SERVICE POINT C2B (104)</p> <ul style="list-style-type: none"> ▪ Section 'Documents' updated with info that labels can be printed by service point when package is handed over (if wanted).
	5.13	<p>DHL PARCEL CONNECT (109)</p> <ul style="list-style-type: none"> ▪ Section 'Valid countries': Åland Islands removed from list with excluded regions. Country IT added as possible country. ▪ Section 'Product specific' updated with information concerning addressing and delivery options. ▪ Section 'Parties': Party BY not possible to use.
	5.14	<p>DHL PARCEL RETURN CONNECT (107)</p> <ul style="list-style-type: none"> ▪ Section 'Valid countries' added. Please notice that GB is not a valid country for this product. ▪ Country IT added as possible country.
	6.6, 6.7, 6.8, 6.9	<p>Customs, joint declaration</p> <ul style="list-style-type: none"> ▪ Sections 'Can not be combined with' updated. Customs, joint declaration can not be combined with other Customs additional services.
	6.11	<p>Dangerous goods, Limited quantity</p> <ul style="list-style-type: none"> ▪ Possible to select for products 401, 501, 402 and 502.
	6.13, 6.14, 6.15, 6.16	<p>Delivery monitoring</p> <ul style="list-style-type: none"> ▪ Product 112 removed from additional services Delivery monitoring (x4).
	6.29	<p>Green freight</p> <ul style="list-style-type: none"> ▪ Product 107 added for this additional service. ▪ Section 'Valid countries': IT added as valid country.
	6.34	<p>Insurance</p> <ul style="list-style-type: none"> ▪ Section 'Valid countries': IT added as valid country.

Version/Date	Chapter(s)	Comments
	9.4.2	<p>Label section 2</p> <ul style="list-style-type: none"> Updated for product DHL PAKET EXPORT (112) concerning labels to country DE, which should have product name 'DHL PAKET (CONNECT)' written on label.
	9.4.2	<p>Label section 17</p> <ul style="list-style-type: none"> Updated for product DHL PAKET EXPORT (112) with specific routing code to country DE.
	Appendix B	<ul style="list-style-type: none"> Dimensions for parcelshop addressing to NO updated to 200 x 120 x 80. Country IT added in list.
	Appendix B.2	<ul style="list-style-type: none"> A simplified table for maximum weight and dimensions for product DHL PARCEL CONNECT (109) added.
	Appendix B.3	<ul style="list-style-type: none"> A table for addressing- and delivery options for product DHL PARCEL CONNECT (109) added.
	Appendix C	<ul style="list-style-type: none"> Country IT added in list.
	Appendix F	<ul style="list-style-type: none"> Country GB no longer marked as member of EU. Country GB removed from product 107. Country IT added for products 109 and 107. Country DE added for product 112.
	Appendix H	<ul style="list-style-type: none"> Added Dangerous goods, limited quantity for products 401, 501, 402 and 502. Removed Delivery monitoring (x4) for product 112. Added Green freight for product 107.
	Appendix I	<ul style="list-style-type: none"> Appendix including summary of Additional services definitions (in English and Swedish) added.
	Appendix J	<ul style="list-style-type: none"> Appendix including summary of 'Codes on label' and 'Code in EDI message' for all additional services added.
Version 5.1 2020-03-09	9.4.2	<p>Label section 9 (for prod 109)</p> <ul style="list-style-type: none"> Country IT added in list for countries where phone number should be printed on label. Section is also clarified concerning countries where phone number on label is not allowed and countries where phone number on label is mandatory.
	6.11	<p>Dangerous goods, Limited quantity</p> <ul style="list-style-type: none"> Section 'Must combined with' added, including the following info: If Dangerous goods, Limited quantity is combined with additional service Doorstep delivery then additional service Delivery with Id control is mandatory to use.

Version/Date	Chapter(s)	Comments
	6.19	Delivery with Id control <ul style="list-style-type: none">▪ New additional service added.▪ Can only be selected when additional service Doorstep delivery is also used.
	6.22	Doorstep delivery <ul style="list-style-type: none">▪ New additional service added.▪ Please notice that this service cannot be used earlier than 2020-11-01.▪ Access code can be used to enable driver to access receivers entrance.▪ Mobile phone number to receiver is mandatory.
	6.6	Customs handling - Full service <ul style="list-style-type: none">▪ Valid for product DHL PARCEL CONNECT (109): VOEC (Norwegian VAT On E-Commerce) information added in section 'Instructions'.
	6.7	Customs handling - Standard <ul style="list-style-type: none">▪ Valid for product DHL PARCEL CONNECT (109): VOEC (Norwegian VAT On E-Commerce) information added in section 'Instructions'.
	9.4.2	Label section 6 <ul style="list-style-type: none">▪ This field can also contain VOEC Id (Norwegian VAT On E-Commerce).
	Appendix H	Overview additional services per product <ul style="list-style-type: none">▪ Updated with additional services Delivery with Id control and Doorstep delivery.
	Appendix I	Additional services definitions <ul style="list-style-type: none">▪ Updated with additional services Delivery with Id control and Doorstep delivery.
	Appendix J	Summary of 'Codes on label' & 'Code in EDI message' <ul style="list-style-type: none">▪ Updated with additional services Delivery with Id control and Doorstep delivery.

[Back to Content](#)