

## DHL track events for IFTSTA D94B - International shipments

Event code STS (9011)	Reason code STS (9013)	Event text FTX+ACB (4040)
1		Received at terminal
7		New shipping instruction - consignment cancelled by sender
12		Customs cleared
13		Collected
15	501	Out for Collection
20	126	On hold - in customs clearance.
20	13	Shipment in warehouse - ready for self collection by consignee
20	208	Shipment in warehouse - Awaiting delivery appointment
20	209	Shipment in warehouse - Delivery appointment booked
20	211	Attempted DHL delivery - consignee closed
20	234	Attempted DHL delivery - wrong consignee address
20	266	Delayed during transport - bad weather.
20	270	Exception occurred - Strike.
20	296	Shipment in warehouse - waiting for consignee payment.
20	354	Delayed during transport - bank holiday.
21	23	Shipment delivered with exception - partly delivered
21	23	Shipment delivered with exception - partly delivered
21	234	Shipment delivered - new delivery address following consignee instruction
21	600	Shipment delivered with exception.
21		Delivered
21		Delivered
21		Delivered
24	501	Out for Delivery
24	628	Direct delivery
24		Shipped from terminal
40	702	Loaded into ferry
48		Loaded by customer ready for Collection
55	126	Not Collected - customs issue
55	20	Not Collected - traffic jam
55	21	Not Collected - customer refusal
55	211	Not Collected - consignor closed
55	211	Not Collected - consignor closed
55	234	Not Collected - wrong address
55	240	Not Collected - DHL refusal, goods not transportable
55	241	Not Collected - missing or wrong reference
55	265	Not Collected - other reasons
55	265	Not Collected - other reasons
55	266	Not Collected - weather condition issue
55	294	Not Collected - time issue
55	68	Not Collected - customer not ready
55	68	Not Collected - customer not ready
56	211	Attempted DHL delivery - consignee not met
56	222	New shipping instruction - shipment returned.
56	222	New shipping instruction - shipment returned.
56	241	Attempted DHL delivery - refused due to missing documents

Event code STS (9011)	Reason code STS (9013)	Event text FTX+ACB (4040)
56	284	Attempted DHL delivery - refused by consignee, wrong goods.
56	292	Attempted DHL delivery - refused by consignee, COD/DAD problem.
56	611	Attempted DHL delivery - refused by consignee.
56	611	Attempted DHL delivery - refused by consignee.
64		Collection arranged - OK
ACT	2	Consignment created